



November 9, 2020

Dear Members of the University Community,

The University will continue to send regular updates once per week on Mondays regarding Royals Safe Together – A Plan to Reopen Campus. Other notices will be sent by the President, other members of Cabinet or members of the University community when necessary.

Get Up-to-date Information at [Royals Safe Together – A Plan to Reopen Campus](#).

Report of Active Cases of SARS-CoV-2 on Campus

The University has [instituted a practice to provide regular updates](#) about positive cases of SARS-Co-V2 on campus.

Surveillance Tests: The University is continuing surveillance tests for all students, faculty and staff on campus in a proactive effort to identify individuals with the SARS-CoV-2 virus, especially when they do not have symptoms. **Identifying positive cases through this process was our intention and expectation. Doing so helps isolate individuals who may be contagious but never develop symptoms.** Members of the University community who have tested positive do not need to be tested again for three months.

Campus Metrics Summary for Nov. 2 to Nov. 8*

- The University conducted 971 surveillance tests of students and employees with a weekly positivity rating of 0.62%. The cumulative positivity rate on testing in the Long Center for the 10,897 tests completed in all eleven weeks is 3.73%.
- Six students tested positive through surveillance testing, four reported symptoms and tested positive through Student Health Services, and four reported a positive test from an off-campus provider. All students testing positive are in isolation or completed the necessary isolation. Three students are in isolation pending test

results. University contact tracers identified and notified students to quarantine as per established protocols.

- No employees tested positive through the University screening tests. One employee tested positive through a non-University test. Two employees reported the need to quarantine due to possible exposure outside of the University. Three employees remain in quarantine or isolation from the previous week.

Reported Positive Student Cases: 14

Students in isolation: 21 (includes newly reported positive cases)

Students in quarantine: 42

Students meeting criteria to discontinue quarantine or isolation: 136

Reported Positive Employee Cases: 1

Employees in isolation: 2

Employees in quarantine: 4

Employees meeting criteria to discontinue quarantine or isolation: 8

*Note: Information provided reflects activity within a given week. Because the general timeframe for isolation (10 days) and quarantine (14 days) overlaps with weekly reporting, numbers between weeks will differ.

Key Information

- Jeff Gingerich, Ph.D., Provost and Senior Vice President for Academic Affairs, [wrote to the University community with information](#) about **plans for instruction and changes to the [spring academic calendar](#) for 2021.**
 - Dates for Intersession remain the same, with classes starting Jan. 4 and ending Jan. 26.
 - Classes for the spring semester will begin on Feb. 1 and end on May 21.
 - Spring break will not be offered. Two days with no classes were added to the schedule on Mar. 9 and Mar. 24. Easter break will occur Apr. 1 to Apr. 5.
- Classes will be offered in the same formats outlined in the fall semester's [Royal Flex Program](#).
- Robert W. Davis Jr., Ed.D, Vice President for Student Life, wrote to students regarding [procedures for students leaving campus as the semester ends.](#)
 - The University will continue student testing through the week of Nov. 16 in the Long Center.
 - The University will provide isolation and quarantine space as needed for students living in University residence halls through the closure of residence halls on Nov. 25.

- Students who are unable to return home for the semester break due to international travel restrictions must complete an application in the housing portal.
- Students who will be on campus for Spring 2021 may leave their belongings in their room. Residence Life will share specific instructions to prepare room/apartments by email later this week.
- Housing during Intersession 2021 will be limited.

Updates

- Student Government will host a **Q&A with Robert W. Davis Jr., Ed.D, Vice President for Student Life, and Jeff Gingerich, Ph.D., Provost and Senior Vice President for Academic Affairs, on Wednesday, Nov. 11**, at 7:30 p.m. to answer any questions students have about departing from campus and academics as we approach the end of the semester. Students must pre-register [here](#) and can submit questions ahead of time, or ask them live at the event.
- The University will continue **surveillance testing for staff and faculty through the week of Nov. 16** in the Long Center.
- The Dining Services team along with the Division of Information Technology are excited to announce the launch of Mobile Ordering for select Retail Locations in The DeNaples Center. **Starting Monday, November 9**, you will be able to order your favorites from Chick-Fil-A, Zoca, WhichWich, the Grille, and Oath Pizza and Pasta from the convenience of your smartphone.
 - Please search for and download the “**Transact Mobile Ordering**” app on your mobile device and login to the application using your Scranton credentials. You will be able to use your Meal Plan, Dining Flex, or Royal Card Debit account to complete the transaction.
 - Once you receive a notification that your food is ready you can come to the cashiers' station in The DeNaples Center Food Court to pick up your order. Make sure you bring your phone that has the order number for identity verification.
 - For any issues with login and transactions, please contact the Technology Support Center at techsupport@scranton.edu or 570-941-4951. For any food service related issues, please ask for a manager upon pick up.
- **Two Step Duo: Register a Secondary Device:** If you plan to purchase a new cellphone you will need to re-enroll your account and reconfigure your device with the help of the Technology Support Center **UNLESS** you enroll a second device in Two Step Duo. **It only takes a few minutes** and it will allow you to continue to log into my.scranton without interruption.
 - Instructions can be found [here](#).

- **Reminder to Students about Mail and Packages:** Students living on campus are reminded to pick up all mail and packages before leaving for winter break. Additionally, please do not have packages shipped to campus during winter break. Due to the policies of delivery companies, the only mail and packages that can be forwarded to students' home addresses are those from the US Postal Service. We are unable to forward items from UPS, Amazon and Fed Ex. In the event that a student has a US Postal Service item that needs to be forwarded to their home address during winter break, please submit a request to Debra Price at debra.price@scranton.edu.
- The University of Scranton **Diversity & Equity Campus Survey has been sent to the campus community from the Council for Diversity & Inclusion and will be open until Nov. 13.** The Council asks that all community members complete this survey, as it is crucial to the University's work to foster a more inclusive community and to better understand the University's needs and how often members experience discrimination or harassment. The survey takes only about **10 minutes to complete**, is completely **anonymous**, and gives participants the opportunity to win \$50 Amazon gift cards.

You should expect your next regular update on Monday, Nov. 16.

Sincerely,

Robert W. Davis Jr., Ed.D.
Vice President for Student Life

Jeff Gingerich, Ph.D.
Provost/Senior Vice President for Academic Affairs

Patricia Tetreault
Vice President for Human Resources