



February 9, 2021

Dear Students,

As we begin surveillance testing on campus this week, I want to be sure you understand the process for receiving results, and the process for addressing any positive cases. Please remember that the University is continuing surveillance tests this spring for all students, faculty and staff on campus in a proactive effort to identify individuals with the SARS-CoV-2 virus, especially when they do not have symptoms. **Identifying positive cases through this process is our intention and expectation.** Doing so helps isolate individuals who may be contagious but never develop symptoms.

LabPass Account: By now, you should have received and activated your LabPass Account. You will need this account to order your COVID-19 test just prior to your scheduled appointment and to review your results after testing.

Following testing, you will receive an email when your results are available in LabPass. The results will be one of the following:

- **Positive:** SARS-CoV-2, the virus that causes COVID-19, was detected in the sample
- **Negative:** SARS-CoV-2, the virus that causes COVID-19, was not detected in the sample.
- **Invalid:** the test did not detect a clear positive or negative result. Depending on the circumstances, you may need to be retested.
- **Test Not Processed (TNP) or Unsatisfactory:** there was an issue with the sample itself, and the Broad Institute was not able to process it.

Positive Case Notification –It is possible that a student with a positive test result may know the result before the University contacts them. If a student learns they are positive for SARS-CoV-2 through their LabPass Account, the student must:

- wear a mask at all times, including in their room;
- refrain from leaving their room except to go to the bathroom;
- immediately avoid creating any new close contacts; and
- sanitize any common touch points.

Students who test positive on campus will be notified in the following ways of their test result:

- Students who test positive for SARS-CoV-2 through surveillance testing will receive a call from a PWN Health medical professional.

- Students who test positive for SARS-CoV-2 through Student Health Services will receive a call from a Student Health Services staff member.
- Students who test positive for SARS-CoV-2 through Athletics will receive a call from the Athletic Training staff.

In addition to the initial notification, all students will be assigned a University contact tracer who will communicate regularly with the student during isolation.

In the case of residential students, Residence Life staff will reach out to assist them in solidifying a plan for isolation as soon as possible. **In most cases, results received after 7 p.m. will likely result in outreach beginning the following morning.** If you have a medical emergency after hours, please call University Police at 570-941-7777

Please contact studentlife@scranton.edu or covidtesting@scranton.edu if you have any questions.

Thank you for your work in supporting our community and keeping each other safe.

Sincerely,

Dr. Davis