

## EMAIL TO PARENTS Sept. 3, 2020

Dear Parents,

As you know from the [weekly Royals Safe Together updates](#), the University has started screening tests for students, faculty and staff in a proactive effort to identify individuals with the SARS-CoV-2 virus, especially when they do not have symptoms. As stated in the Aug. 31<sup>st</sup> update, **“Identifying positive cases through this process was our intention and expectation. Doing so helps isolate individuals who may be contagious but never develop symptoms.”**

Students who test positive receive a call from [Student Health Services](#) and are provided initial instructions. Those who have tested positive are required to [isolate](#) for at least 10 days. The student will also be contacted by the University’s team of [contact tracers](#), who will then begin calling individuals identified as close contacts. These individuals may have to quarantine for 14 days.

The [Royals Safe Together Plan](#) calls for students who are in isolation or quarantine to return home if it is safe to do so. Students living in University housing will remain in their residence or be placed in temporary housing specifically designated for isolation or quarantine depending on individual circumstances. Students will be escorted to the temporary housing by a member of the Residence Life Staff and should bring clothes and other personal items with them. Some students are isolating or quarantining at their off-campus residence.

**The University has initiated a call center to help answer questions parents may have if their son or daughter is required to isolate or quarantine.** The call center can be reached at **570-941-4622 weekdays between the hours of 8:30 a.m. to 7 p.m. and on Saturdays from 9 a.m. to noon.**

If your son or daughter develops COVID-19 related symptoms, they should call Student Health Services for medical care at 570-941-7667 or University Police in the case of an emergency 570-941-7777.

Sincerely,

Robert W. Davis, Jr., Ed.D.  
Vice President for Student Life