



May 1, 2020

Dear Members of the University Community,

As noted previously, we will send regular updates on Monday and Friday of each week with other notices sent by the President, other members of Cabinet or members of the University community when necessary.

Get Up-to-date Information at www.scranton.edu/covid-19

Recap of Key Information and Communications

- Rev. Herbert B. Keller, S.J., Vice President for Mission and Ministry, invited members of the University community to a **University Mass for the feast of Saint Joseph the Worker**. The Mass, recorded at the Madonna della Strada Chapel, provides an opportunity for members of the University community to "gather" in prayer and celebrate Mass together. **The Mass can be seen [here](#) after 4 p.m. Friday, May 1.**
- Eligible students received confirmation today from Robert W. Davis, Jr., Ed.D., Vice President for Student Life, that the previously announced **account credits for Spring 2020 Room & Board Charges already paid have been processed**. After reviewing your account, please contact the Bursar's Office for questions concerning credit for room and board charges.

Updates

- Students are reminded that they have until **midnight on May 1 to apply for "credit satisfactory/credit deficiency/no credit" grading on [eligible courses](#)**. The process to submit a request for a credit satisfactory/credit deficiency/no credit grade this semester is outlined in the following [communication](#). Additional FAQ's and information can be found on the [Office of the Registrar Spring 2020 Grading Information webpage](#). **Students who wish to retain a letter grade for a course in which they are currently enrolled need not take any further action.**
- The Office of Human Resources notified University Retirement Plan Participants of **updated provisions pursuant to the federal CARES Act**. The provisions include more flexible withdrawal, loan and required minimum distribution rules for participants impacted by COVID-19. Participants with questions about CARES Act provisions should contact their retirement plan customer service center for more

information: TIAA 1-800-842-2776 www.tiaa.org or Transamerica 1-800-755-5801 <https://www.transamerica.com/individual/>

- Knowing how the challenges of the world are impacting our community, the Center for Health Education & Wellness developed Wellness@Home resources for [students](#), [faculty](#), and [staff](#) including, but not limited to, live and recorded yoga, meditation, and POUND classes.
- The Division of Information Technology would like to inform the campus community that **the Zoom 5.0 upgrade is now available**. This release of the upgrade delivers one of the most advanced security enhancements to date, providing added protection for meeting data and greater resistance to tampering. Here are 5 things you should know about Zoom 5.0:
 - **Zoom client 5.0 will be required to join Zoom meetings starting May 30.**
 - A new encryption shield appears in the upper left of your Zoom Meeting window and indicates a secure, encrypted meeting. After May 30, the shield will be green for all users, denoting enhanced encryption.
 - Meeting hosts can now select data center regions at the scheduling level for meetings and webinars. The Zoom client also shows which data center you're connected to in the Info icon in the upper left of your Zoom window. You can get additional details in-meeting by selecting Video Settings – Statistics in the meeting controls.
 - Hosts can clearly decide between ending or leaving a meeting. If the host leaves, they can now easily select a new host and have the confidence that the right person is left with host privileges.
- **To update Zoom**, please visit zoom.com/download. For additional information, visit the [Zoom download page](#).
- In addition, **Zoom Webinars** are a special feature which allow presenters to broadcast to over 300 attendees. A limited number of licenses are available for University events. If you are hosting events that require a Webinar license, please contact us as soon as possible so we may confirm license availability, offer staff training and discuss event support. If you are interested in hosting a Webinar event, you must request a Webinar license and training by emailing techsupport@scranton.edu.
- **Zoom support drop-in and topic-specific workshops** are continuing with the following sessions planned:
 - **Monday:**
 - 10 a.m. to 11 a.m.: Zoom Integration with D2L
 - 2 p.m. to 4 p.m.: Drop-In Support Hours
 - **Tuesday:**
 - 10 a.m. to 11 a.m.: How to use Breakout Rooms
 - 2 p.m. to 4 p.m.: Drop-In Support Hours
 - **Wednesday:**
 - 10 a.m. to 11 a.m.: Outlook Calendar Integration
 - 2 p.m. to 4 p.m.: Drop-In Support Hours
 - **Thursday:**

- 10 a.m. to 11 a.m.: Adding a Virtual Background
- 2 p.m. to 4 p.m.: Drop-In Support Hours
- **Friday:**
 - 10 a.m. to 12 p.m.: Drop-In Support Hours
- **Honors and master's students are not required to submit print copies of their thesis** to the library for the Spring 2020 semester. Theses and all accompanying forms may be emailed to etheses@scranton.edu. The revised submission guidelines can be found here: <https://www.scranton.edu/academics/wml/theses/theses-submission.shtml>.
- The University's Center for Teaching and Learning Excellence is offering a faculty **virtual Inclusive Pedagogy Workshop** on [Friday, May 8, from 1 to 3 p.m. when Alison Cook-Sather from Bryn Mawr](#) will present “Finding and Forging Brave Spaces: The Theory and Practice of Co-creating Inclusive and Equitable Learning Opportunities through Pedagogical Partnership.” Faculty wishing to register can do so [here](#).
- The latest edition of the Panuska College of Professional Studies e-newsletter “**PCPS Call to Care**” can be seen [here](#).
- The fifth issue of **Remote Royals** was sent to students with resiliency tips and information about Student Government election and L.I.G.H.T., (Living In Grief and Healing Together), a zoom initiative for [students](#) experiencing a loss of a family member or friend, as well as other ways to stay connected to campus and others.

You should expect your next regular update on Monday.

Have a great weekend.

Sincerely,

Robert W. Davis Jr., Ed.D.
Vice President for Student Life

Jeff Gingerich, Ph.D.
Provost/Senior Vice President for Academic Affairs

Patricia Tetreault
Vice President for Human Resources