



April 27, 2020

Dear Members of the University Community,

As noted previously, we will send regular updates on Monday and Friday of each week with other notices sent by the President, other members of Cabinet or members of the University community when necessary.

**Get Up-to-date Information at [www.scranton.edu/covid-19](http://www.scranton.edu/covid-19)**

#### **Key Information and Communications to Expect This Week**

- A new edition of the **#RemoteRoyals Newsletter from Student Life** will highlight opportunities for students to connect with others. Students are encouraged to check out the [Community Connections](#) for more information.
- Later this week, Rev. Herbert B. Keller, S.J., Vice President for Mission and Ministry, will provide additional information regarding a **Mass for the feast of Saint Joseph the Worker**, which will aired from the University on Friday, May 1.

#### **Updates**

- The University's campus remains closed due to the Stay-at-Home order issued by the Governor of Pennsylvania, which remains in effect at least until May 8. Students do not have access to campus buildings at this time, except for limited access for residential students who received permission to remain on campus. Residential students understandably want to know when they can retrieve personal belongings. Robert Davis Jr. Ed.D., Vice President for Student Life, **will share specific instructions for all residential students regarding when and how they can return for their personal items as soon as we have a clearer picture of the when the government restrictions will be lifted.** Students needing essential items, like medications, should contact Residence Life by email at [res-life@scranton.edu](mailto:res-life@scranton.edu) or by phone at 570-941-6226.

- The Athletics Department will offer a **Q & A via Zoom with Bill Wennington**, three-time NBA champion who currently provides color commentary for the Chicago Bulls, on Thursday, April 30, at 7 p.m. Dave Martin, Executive Director of Athletics, will moderate the discussion. This event is open to all students and more information will be shared in the #RemoteRoyals Newsletter on Tuesday.
- The Division of Information Technology has **extended administrative access to remote desktops**. The remote desktop environment (available at [remote.scranton.edu](https://remote.scranton.edu)) provides access to a wide variety of University software from your own device, such as the H:\ and G:\ network drives. Information Technology has been monitoring its usage closely, and have determined that administrative access to this environment can be extended from 8 p.m. to 12 p.m., while still ensuring that students and faculty can continue to use this service. [Review remote access information and instruction here](#). Note: Access to remote requires a Duo push. View [video instructions here](#).
- On campus or remotely, the Division of Information Technology has remained dedicated to assist our campus community with technology requests. For the latest edition of the newsletter **IT Matters: Tech Tips from IT Staff**, we have gathered tips and suggestions regarding various technologies that we thought may be helpful to you. Read this new edition: <https://www.scranton.edu/information-technology/services/it-matters.shtml>
- Information Technology is upgrading Cherwell to its latest release. As a result, **Royal IT Support will be unavailable on Friday, May 1, from 10 p.m. to Saturday, May 2, at 1 a.m.** We appreciate your patience while we perform this necessary work. If you have any questions, please contact the Technology Support Center at 570-941-4357 or [techsupport@scranton.edu](mailto:techsupport@scranton.edu).

You should expect your next regular update on Friday.

Sincerely,

Robert W. Davis Jr., Ed.D.  
Vice President for Student Life

Jeff Gingerich, Ph.D.  
Provost/Senior Vice President for Academic Affairs

Patricia Tetreault  
Vice President for Human Resources

