**ACTIONS TAKEN**

**Electronic Resources**

Positive-12

“Having access to the nursing reference center and CINAHL are great!” Junior Nursing /Community Health

“It has some good online resources such as EBSCOHost which make it much easier for me to fulfill my projects.” Junior Nursing /Community Health

“And I love that we have access to the databases from our own computer and can save our searches!” Sophomore Biology/Chemistry/Math

“Ability to use online library resources easily is very important to me, and I do find them easy to use here.” Sophomore Business, MBA

**Response:**

Positive comments indicate the importance of information literacy instruction.

Negative -4

“Additional online journals and resources should be acquired.” Graduate CHS, HA/ HR

“I have come across certain articles in journals via databases that I would have liked to use for research, only to find that I only had access to the citation, not the article text.” Senior Philosophy/Theology

**Response:**

The Library has added additional full text online journal packages and full text online books. Through Rapid Interlibrary Loan, articles we do not have are delivered to users’ email, usually within one day. As of September, 2012, the Library no longer charges any fees (it was previously $1.50 per article) for document delivery. There has never been any charge for interlibrary loan of books. The location for linking from a citation in one database to full text in another is not consistent. If you need help getting articles you need, contact the Reference desk by telephone 570- 941-4000 or through the Ask-a-Librarian links.