

# ROSE SEBASTIANELLI

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## EDUCATION

- Ph.D. The Pennsylvania State University (1985 to 1989)  
Smeal College of Business, Department of Management Science  
Dissertation: *The Statistical Design of Adaptive Preference Modeling: A Logit Approach*  
Supervisor: Dr. J. Keith Ord
- B.S. Indiana University of Pennsylvania (1980)  
Department of Geosciences

## ACADEMIC EXPERIENCE

- Sept. 1988\* to Present      Professor (2003) Tenured (1995)  
*\*on leave Fall 1988*      Alperin Chair in Business Administration (1996)  
Department of Operations & Information Management  
Kania School of Management, University of Scranton  
*Courses Taught:*  
*INTD 100:      Freshman Seminar*  
*STAT 251 :      Business Statistics I*  
*STAT 252 :      Business Statistics II*  
*STAT 253:      Statistics for Economics*  
*OIM 351 :      Introduction to Management Science*  
*OIM 352 :      Production/Operations Management*  
*OIM 363:      Quality Management*  
*MBA 501A:      Decision Making Concepts and Tools (Web-Based)*  
*OM 544 :      Business Forecasting Models (Graduate)*  
*OM 545:      Total Quality Management (Graduate)*  
*OM545:      Quality Management (Online MBA Program)*
- July 2000 to June 2002      Acting Dean, Graduate School, University of Scranton  
*Responsible for all aspects of the Graduate School, including strategic and operational planning, budgeting, graduate program development and review, recruitment and admission of students, monitoring student progress, course scheduling, evaluation of faculty, chairing the Graduate Dean's Conference, and supervising Graduate Office staff and the Office of International Student Affairs.*
- Director of Research, University of Scranton  
*Responsible for the Office of Research Services, including support for and facilitation of faculty and student scholarly activities, chairing the Faculty Research Committee, facilitating external grant writing, administering internal research grants, reviewing sabbatical proposals, reviewing faculty travel applications, overseeing the compliance committees (IACUC, IRB and Biosafety), organizing the first Annual Celebration of Student Scholarship, and supervising the ORS staff.*

## **ACADEMIC EXPERIENCE (continued)**

- Sept. 1996 to June 1997      Acting Dean, School of Management, University of Scranton  
*Responsible for all aspects of the School of Management, including strategic and operational planning, budgeting, academic program development and review, faculty development and evaluation, course scheduling, student advising, chairing the SOM Dean's Conference, maintaining AACSB accreditation, fostering relationships with the external business community, and supervising the Dean's office staff.*
- Sept. 1985 to Dec. 1988      Graduate Teaching Assistant  
Department of Management Science, The Pennsylvania State University  
*Courses Taught:*  
*QBA 101 :      Introduction to Management Science*  
*QBA 102 :      Elementary Business Statistics*  
*QBA 403 :      Statistical Methods for Business*
- Sept. 1981 to Aug. 1985      Research Technologist  
Materials Research Laboratory, The Pennsylvania State University  
*Responsibilities included testing of materials for nuclear waste isolation, statistical analyses of results, and data base management.*

## **PROFESSIONAL MEMBERSHIPS**

- Member, Decision Sciences Institute (DSI)  
Senior Member, American Society for Quality (ASQ)  
Member, International Institute of Forecasters (IIF)  
Member, The Association for Operations Management (APICS)

## **HONOR SOCIETIES**

- Member, Beta Gamma Sigma (Honor Society for AACSB Accredited Business Programs)  
Member, Mu Kappa Tau (National Marketing Honor Society)  
Member, Alpha Sigma Nu (National Jesuit Honor Society)  
Member, Pro Deo et Universitate

## AWARDS / ACHIEVEMENTS

- 2009 Named *Alperin Teaching Fellow* for 2009-2011. This designation, extending over a three-year period, is awarded by the Dean in recognition of outstanding teaching in the KSOM.
- 2009 Recipient, *Provost's Award for Excellence in the Scholarship of Teaching and Learning*
- 2009 Recipient, 41<sup>st</sup> Annual *Edward Gannon, S.J., Memorial Award for Teaching* from Alpha Sigma Nu Jesuit Honor Society
- 2008 Recipient, Student Appreciation Award, "*KSOM Professor of the Year*"  
(Determined by student vote)
- 2007 Recipient, Student Appreciation Award, "*KSOM Professor of the Year*"  
(Determined by student vote)
- 2007 Selected *Northeast Woman* (a tribute to the region's best and brightest women)  
The Sunday Times, April 8, 2007.
- 2005 Recipient, Student Appreciation Award, "*KSOM Professor of the Year*"  
(Determined by student vote)
- 2003 Recipient, *KSOM Scholarly Achievement Award*
- 1999 Recipient, *Team Kania Award*
- 1996 Named *Alperin Professor of Business Administration*. This *endowed chair*, established by the Alperin family, recognizes the achievements of a KSOM faculty member and provides support for continued intellectual development.
- 1996 Selected to participate in the *Pennsylvania American Council on Education National Identification Program* for the *Advancement of Women in Higher Education Administration Forum*, Hershey, November 10-11.
- 1990 *Dissertation* was awarded *Honorable Mention by the Decision Sciences Institute* in recognition for being competitively judged as one of the *top three in the nation*. The award was presented at the 1990 Annual Meeting of the Institute in San Diego, November 19-21.
- 1989 Awarded the *Irwin Foundation Doctoral Fellowship in Business and Economics*.
- 1988 Selected to participate in the Sixth Annual *Doctoral Consortium* sponsored by the *Decision Sciences Institute* held in Las Vegas, November 19-20.

## JOURNAL PUBLICATIONS (PEER-REVIEWED)

- Sebastianelli, R.**, Tamimi, N. and Rajan, M. *Perceived Quality of Online Shopping: Does Gender Make a Difference?* Journal of Internet Commerce, 2008, 7(4), 445-469.
- Tamimi, N. and **Sebastianelli, R.** *Understanding E-Trust.* Journal of Information Privacy & Security, 2007, 3(2), 3-17.
- Sebastianelli, R.**, Tamimi, N. and Rajan, M. *How Shopping Frequency and Product Type Affect Consumers' Perceptions of E-Tailing Quality.* Journal of Business & Economics Research, 2007, 5(1), 89-99.
- Sebastianelli, R.** and Trussler, S. *International Content as Hidden Curriculum in Business Statistics: An Overlooked Opportunity.* Journal of Teaching in International Business, 2006, 18(1), 73-87.
- Tamimi, N., **Sebastianelli, R.** and Rajan, M. *What Do Online Customers Value?* Quality Progress, 2005 (July), 38(7), 35-39.
- Sebastianelli, R.** and Rishel, T.D. *Integrating SAP R/3 Applications into a Total Quality Management Course.* Academy of Information and Management Sciences Journal, 2005, 8(1), 31-42.
- Chai, M., **Sebastianelli, R.**, Tamimi, N. and Rajan, M. *Benchmarking Bank Website Design and Online Services.* E-Business Review, 2004, 4, 31-34.
- Sebastianelli, R.** and Tamimi, N. *Understanding the Obstacles to TQM Success.* Quality Management Journal, 2003, 10(3), 45-56.
- Tamimi, N., Rajan, M. and **Sebastianelli, R.** *The State of Online Retailing.* Internet Research: Electronic Networking, Applications and Policy, 2003, 13(3), 146-155.
- Sebastianelli, R.** and Tamimi, N. *How Product Quality Dimensions Relate to Defining Quality.* International Journal of Quality & Reliability Management, 2002, 19(4), 442-453.
- Tamimi, N., Rajan, M., and **Sebastianelli, R.** *Benchmarking the Home Pages of 'Fortune' 500 Companies.* Quality Progress, 2000 (July), 33(7), 47-51.
- Sumrall, D. and **Sebastianelli, R.** *The Moderating Effect of Managerial Sales Orientations on Salespersons' Role Stress-Job Satisfaction Relationships.* Journal of Marketing Theory and Practice, 1999 (Winter), 7(1), 72-79.
- Tamimi, N. and **Sebastianelli, R.** *The Barriers to Total Quality Management.* Quality Progress, 1998 (June), 31(6), 57-60.
- Sebastianelli, R.** and Tamimi, N. *Barriers to TQM: A Class-Level Student Project.* Journal of Education for Business, 1998 (January/February), 73(3), 158-162.
- Horton, J. and **Sebastianelli, R.** *AACSB: The Scranton Story.* Pennsylvania Journal of Business and Economics, 1997 (Summer), 5(1), 19-28.
- Tamimi, N. and **Sebastianelli, R.** *How Firms Define and Measure Quality.* Production and Inventory Management Journal, 1996 (Third Quarter), 37(3), 34-39.
- Sebastianelli, R. (Prave)** and Ord, J.K. *An Adaptive Approach for Modeling Multiattribute Choice.* Journal of Multi-Criteria Decision Analysis, 1995 (June), 4(2), 91-106.

## **JOURNAL PUBLICATIONS (PEER-REVIEWED) (continued)**

- Sebastianelli, R. (Prave)** and Trussler, S. *Business Statistics as a Vehicle for Transcending U.S. Borders.* Journal of Education for Business, 1995 (March/April), 70(4), 238-242.
- Sebastianelli, R. (Prave)** and Ord, J.K. *Individual Logit Models for Consumer Preferences.* Journal of Marketing Theory and Practice, 1993 (Fall), 2(1), 27-39.
- Sebastianelli, R. (Prave)** and Baril, G.L. *Instructor Ratings: Controlling for Bias from Initial Student Interest.* Journal of Education for Business, 1993 (July/August), 68(6), 362-366.
- Trussler, S. and **Sebastianelli, R. (Prave)** *Computerization in Manufacturing Versus Service Firms: An Empirical Investigation.* Production and Inventory Management Journal, 1993 (Third Quarter), 34(3), 1-6.
- Harrison, T.P., Kochenberger, G.A., **Sebastianelli, R. (Prave)**, and Rishel, T.D. *Solving Resource Allocation Problems When Learning Effects Are Present.* Decision Sciences, 1988 (Fall), 19(4) 744-749.

## **OTHER PUBLICATIONS**

- Sebastianelli, R.** Online Test Bank for Business Statistics, Addison-Wesley, Pearson Education Inc., ©2010, 250 pp.
- Sebastianelli, R.** *Ethics in Action* (boxed feature appearing in each of 24 chapters) in Business Statistics by N. Sharpe, R. DeVeaux and P. Velleman, 1<sup>st</sup> Edition, Addison-Wesley, Pearson Education Inc., ©2010.
- Sebastianelli, R.** *Chapter Exercises* (Ch. 13, 15, 16, 18, 20, and 23) in Business Statistics by N. Sharpe, R. DeVeaux and P. Velleman, 1<sup>st</sup> Edition, Addison-Wesley, Pearson Education Inc., ©2010.
- Sebastianelli, R.** *PowerPoint Lecture Slides* to accompany Statistics for Business by R. Stine and D. Foster, 1<sup>st</sup> Edition, Addison-Wesley, Pearson Education Inc., © 2011.

## **PROCEEDINGS (PEER-REVIEWED) (\* denotes conference speaker)**

- Sebastianelli, R. \***, Tamimi, N. and Rajan, M. *Perceived Quality of Internet Retailers: Does Shopping Frequency or Product Type Make a Difference?* Proceedings of the European Applied Business Research Conference, Siena, Italy, June 2006, #188B, pp. 1-11. (**recipient best paper award**)
- Stanton, M., Tamimi, N.\* and **Sebastianelli, R.** *Quality Dimensions of Online Brokers: Examining Best Practices.* Proceedings of the 13<sup>th</sup> Annual Meeting of the American Society of Business and Behavioral Sciences, Las Vegas, February 2006, 2068-2076.
- Sebastianelli, R.** and Rishel, T.D.\* *A Simple Method for Assessing What We Really Want Students to Learn in Business Statistics.* Proceedings of the 8th International Conference of the Decision Sciences Institute, Barcelona, Spain, July 3-6, 2005, 293-299.
- Sebastianelli, R.\***, Tamimi, N., Salameh, E. and Fan, Y. *Airline Websites: Benchmarking E-Quality Factors.* Proceedings of the 34th Annual Meeting of the Northeast Decision Sciences Institute, Philadelphia, PA, March 30-April 1, 2005, CD-ROM (indexed by title), pp. 1-6.
- Cann, C.W., **Sebastianelli, R.\*** and Cann, M.C. *Examining Environmental Sustainability Efforts: A Preliminary Survey.* Proceedings of the 34th Annual Meeting of the Northeast Decision Sciences Institute, Philadelphia, PA, March 30-April 1, 2005, CD-ROM (indexed by title), pp. 1-6.

## PROCEEDINGS (PEER-REVIEWED) (continued)

- Tamimi, N. \*, **Sebastianelli, R.** and Rajan, M. *Examining the Relationship Between Demographics and the Frequency of Online Purchasing.* Proceedings of the 9<sup>th</sup> Annual Meeting of the Asia-Pacific Decision Sciences Institute, Seoul, Korea, July 2004, Abstract p. 23, (Available on CD-ROM).
- Sebastianelli, R.** and Rishel, T.D.\* *How Firms Measure the Value of ERP Systems.* Proceedings of the 34<sup>th</sup> Annual Meeting of the Southeast Decision Sciences Institute, Charleston, S.C., February 2004, pp. 174-176.
- Sebastianelli, R.**, Tamimi, N.\* and Rajan, M. *Consumers' Perceptions of the Factors Affecting E-Quality.* Proceedings of the 34<sup>th</sup> National Meeting of the Decision Sciences Institute, Washington, D.C., November 2003, #349-7323, pp. 1-6.
- Sebastianelli, R.\*** and Rishel, T.D. *Some Survey Results on ERP Systems Implementation.* Proceedings of the 34<sup>th</sup> National Meeting of the Decision Sciences Institute, Washington, D.C., November 2003, #302-9174, pp. 1-6.
- Sebastianelli, R.** and Trussler, S.\* *Internationalizing Business Statistics: Revisiting the Issue a Decade Later.* Proceedings of the 34<sup>th</sup> National Meeting of the Decision Sciences Institute, Washington, D.C., November 2003, #358-4773, pp. 1-6.
- Rajan, M., Tamimi, N.\* and **Sebastianelli, R.** *The Role of Simulation in Asset Allocation Strategies.* Proceedings of the 7<sup>th</sup> International Conference and 8<sup>th</sup> Annual Asia-Pacific Meeting of the Decision Sciences Institute, Shanghai, China, July 2003 (Available on CD-ROM).
- Sebastianelli, R.\*** and Tamimi, N. *ISO 9000 – 2000 Version: Examining the Potential Impact on American Industries.* Proceedings of the 10<sup>th</sup> Annual Meeting of the American Society of Business and Behavioral Sciences, Las Vegas, February 2003, v.10, 1448-1454.
- Tamimi, N. \*, Rajan, M., **Sebastianelli, R.**, and Cummings, N. *Critical Factors That Impact the Quality of an Online Shopping Experience.* Proceedings of the 7<sup>th</sup> Annual Meeting of the Asia-Pacific Decision Sciences Institute, Bangkok, Thailand, July 2002, Abstract p. 36 (Available on CD-ROM).
- Sebastianelli, R.** and Tamimi, N.\* *Multiple Definitions of Quality and Quality Dimensions: An Empirical Link?* Proceedings of the 32<sup>nd</sup> National Meeting of the Decision Sciences Institute, San Francisco, November 2001, 941-943.
- Sebastianelli, R.** and Rishel, T.D.\* *Incorporating Enterprise-Wide Software Applications in a Total Quality Management Course.* Proceedings of the 31<sup>st</sup> National Meeting of the Decision Sciences Institute, Orlando, November 2000, v.1, 244-246.
- Lawrence, R. \*, **Sebastianelli, R.**, and Kepler, C.H. *Personality Type and Major Selection for Female Business Students.* Proceedings of the 7<sup>th</sup> Annual Meeting of the American Society of Business and Behavioral Sciences, Las Vegas, February 2000, v. 7, 171-179.
- Baril, G.L. \*, and **Sebastianelli, R.** *Ethical Decision Making in Business: Causal Links to Components of Morality.* Proceedings of the 5<sup>th</sup> International Conference of the Decision Sciences Institute, Athens, Greece, July 1999, v.2, 1550-1552.
- Cann, C.W. and **Sebastianelli, R.\*** *Service Quality Dimensions and Customer Satisfaction: The Case of a National Historic Site.* Proceedings of the 29<sup>th</sup> National Meeting of the Decision Sciences Institute, Las Vegas, November 1998, v. 1, 388-390.

## PROCEEDINGS (PEER-REVIEWED) (continued)

- Sebastianelli, R.\*** and Tamimi, N. *Examining the Obstacles to TQM Within a Factor Analytic Framework.* Proceedings of the 28th National Meeting of the Decision Sciences Institute, San Diego, November 1997, v. 3, 1593-1595.
- Sebastianelli, R.** and Sumrall, D.\* *Sales Reps' Role Stress-Job Satisfaction Relationships: Job Type as a Moderator Variable.* Proceedings of the 28th National Meeting of the Decision Sciences Institute, San Diego, November 1997, v. 1, 318-320.
- Baril, G.L.\* , **Sebastianelli, R.**, Cannon, J.T. *Using Inferential Statistics to Improve the Interpretation of Course Evaluations.* Proceedings of the 27th National Meeting of the Decision Sciences Institute, Orlando, November 1996, v. 1, 248-250.
- Sebastianelli, R.\*** and Tamimi, N. *The Use of Quality Improvement Tools: A Student Survey of Regional Firms.* Proceedings of the Silver Anniversary Meeting of the Northeast Decision Sciences Institute, St. Croix, U.S. Virgin Islands, April 1996, 530-532.
- DeCristoforo, A., Sum G., and **Sebastianelli, R. (Prave)\*** *Prospects of an Environmental MBA: A Preliminary Investigation of Undergraduate Student Opinion.* Proceedings of the 24th Annual Meeting of the Northeast Decision Sciences Institute, Providence, R.I., March 1995, 75-78. *(co-authored with students, this paper was nominated for a Robert W. Pearson Best Paper Award)*
- Sebastianelli, R. (Prave)\*** *Combining Statistical Forecasts: An Application to Quarterly Earnings Per Share Data.* Proceedings of the 24th National Meeting of the Decision Sciences Institute, Washington, D.C., November 1993, v. 2, 1193-1195.
- Baril, G.L. and **Sebastianelli, R. (Prave)\*** *Are "Good" Managers Still Perceived as Masculine Rather Than Androgynous?* Proceedings of the 24th National Meeting of the Decision Sciences Institute, Washington, D.C., November 1993, v. 1, 472-474.
- Sebastianelli, R. (Prave)\*** and Chattopadhyay, S.P. *Control Chart Sensitivity to Exponentially Distributed Service Variables.* Proceedings of the 22nd Annual Meeting of the Northeast Decision Sciences Institute, Philadelphia, April 1993, 357-359.
- Sebastianelli, R. (Prave)\*** and Trussler, S. *Opinions and Practices in Operations Management: A Comparison of Firms With and Without International Involvement.* Proceedings of the 23<sup>rd</sup> National Meeting of the Decision Sciences Institute, San Francisco, November 1992, v. 3, 1753-1755.
- Trussler, S.\* and **Sebastianelli, R. (Prave)** *Internationalizing the Required Course in Business Statistics.* Proceedings of the 22nd National Meeting of the Decision Sciences Institute, Miami Beach, November 1991, v. 1, 414-417.
- Sebastianelli, R. (Prave)\*** and Chattopadhyay, S.P. *Multiattribute Modeling for New Product Design in Industrial Markets.* Proceedings of the 27th Annual Meeting of The Institute of Management Sciences (Southeastern Chapter), Myrtle Beach, October 1991, 294-296.
- Sebastianelli, R. (Prave)\*** *Appropriate ARIMA Model Specification Versus Forecast Accuracy.* Proceedings of the 20th Annual Meeting of the Northeast Decision Sciences Institute, Pittsburgh, April 1991, 344-346.
- Sebastianelli, R. (Prave)\*** *Some Simulation Results on the Accuracy of Individual Logit Preference Models.* Proceedings of the 21st National Meeting of the Decision Sciences Institute, San Diego, November 1990, v. 2, 1183-1185.

## PROCEEDINGS (PEER-REVIEWED) (continued)

Chandra, A.\* and **Sebastianelli, R. (Prave)** *An Analysis of Autocorrelations in Output Data of Simulated Queueing Systems*. Proceedings of the 19th Annual Meeting of the Northeast Decision Sciences Institute, Saratoga Springs, April 1990, 374-376. (*nominated for a Robert W. Pearson Best Paper Award*)

**Sebastianelli, R. (Prave)\*** and Ord, J.K. *Logit Modeling of Individual Preference: A Comparison With Conjoint Analysis*. Proceedings of the 20th National Meeting of the Decision Sciences Institute, New Orleans, November 1989, v. 2, 706-708. (*this paper was one of ten to be recognized as outstanding by reviewers; over 600 papers were presented at this national conference*)

**Sebastianelli, R. (Prave)\*** and Ord, J.K. *Reliability and Predictive Validity of Conjoint Analysis in Evaluating Apartment Preferences*. Proceedings of the 18th National Meeting of the Decision Sciences Institute, Boston, November 1987, v. 1, 462-464.

## CONFERENCE PRESENTATIONS

**Sebastianelli, R.\*** and Tamimi, N. *Business Statistics and Management Science Online: Are Desired Student Learning Outcomes Achievable?* Business & Economics Society International Conference, Nassau, Bahamas, January 6-9, 2010.

Martino, K.\*, **Sebastianelli, R.** and Tamimi, N. *Improving Environmental Management: The Payoff of ISO 14000 Certification During Financial Uncertainty*. Decision Sciences Institute National Meeting, New Orleans, November 14-17, 2009.

Tamimi, N.\* and **Sebastianelli, R.** *Effective Tools in Teaching Management Science Online*. International Conference of the Global Business Development Institute, Las Vegas, March 22-25, 2009.

**Sebastianelli, R.\*** and Tamimi, N. *Teaching Quantitative Business Courses Online: Strategies and Challenges*. The 2009 Teaching & Learning Conference, San Antonio, March 16-19, 2009.

**Sebastianelli, R.\***, Tamimi, N. and Martino, K. *Improving Environmental Management: Does ISO 14000 Certification Payoff?* Business & Economics Society International Conference, Lugano, Switzerland, July 15-19, 2008.

Tamimi, N.\*, **Sebastianelli, R.** and Petsas, I. *Predictors of Online Shopping*. International Applied Business Research Conference, San Juan, Puerto Rico, March 17-20, 2008.

**Sebastianelli, R.\*** and Tamimi, N. *Mission Based Teaching: Examples from a Jesuit Business School*. Decision Sciences Institute National Meeting, Phoenix, November 17-20, 2007.

Vidalis, S.M., Petsas, I. and **Sebastianelli, R.\*** *Online Education and LMS: A Global Perspective*. Business & Economics Society International Conference, Antibes, France, July 16-20, 2007.

Tamimi, N.\*, **Sebastianelli, R.** and Mehta, R. *Relationship Between Demographics and Online Trust*. 5<sup>th</sup> International Business Research Conference, Dubai, United Arab Emirates, April 26-27, 2007.

Rajan, M., **Sebastianelli, R.** and Tamimi, N.\* *Using Valuation Measures to Guide Asset Allocation*. Decision Sciences Institute National Meeting, San Antonio, November 18-21, 2006.

Cann, C.W. and **Sebastianelli, R.** *ISO 14001 Certification and Landfill Operations: A Case in Point*. Second International Conference on Environmental, Cultural, Economic and Social Sustainability, Hanoi and Ha Long Bay, Vietnam, January 9-12, 2006 (Virtual Presentation).



## CONFERENCE PRESENTATIONS (continued)

**Sebastianelli, R\*** and Tamimi, N. *A Model for Predicting Online Shopping Frequency*. Decision Sciences Institute National Meeting, San Francisco, November 19-22, 2005.

**Sebastianelli, R\***, Tamimi, N., Rajan, M. *Perceived Quality of Online Shopping: The Gender Effect*. Decision Sciences Institute National Meeting, Boston, November 20-23, 2004.

Chai, M., **Sebastianelli, R.\***, Tamimi, N. and Rajan, M. *Benchmarking Bank Website Design and Online Services*. International Academy of E-Business Annual Conference, Atlantic City, NJ., March 28-31, 2004.

Baril, G.L., Lodato, M.A., and **Sebastianelli, R.** *Predictors of Ethical Business Decision-Making*. American Psychological Society Annual Meeting, Miami, June 8-11, 2000 (Poster presentation).

**Sebastianelli, R.\***, Lawrence, R., and Kepler, C.H. *Business Students: Exploring the Link Between Personality Type and Level of Academic Involvement*. American Accounting Association Mid-Atlantic Regional Meeting, Wilmington, DE., March 23-25, 2000 (Abstract published, p. 26).

Tamimi, N., Rajan, M., and **Sebastianelli, R.\*** *Critical Quality Factors in Business-to-Consumer Electronic Commerce*. Decision Sciences Institute National Meeting, New Orleans, November 20-23, 1999 (Abstract published in Proceedings, v. 3, p. 1394).

**Sebastianelli, R.** and Tamimi, N.\* *Some Survey Results on the 'Real' Barriers to TQM*. Decision Sciences Institute National Meeting, Orlando, November 24-26, 1996 (Abstract published in Proceedings, v. 3, p. 1665).

**Sebastianelli, R.\*** and Horton, J. *AACSB: The Scranton Story*. Annual Meeting of the Association of Pennsylvania University Business and Economics Faculty, State College, October 3-4, 1996.

**Sebastianelli, R.\*** and Baril, G.L. *Attribute Importance as a Function of Attribute Levels in Conjoint Analysis*. Decision Sciences Institute National Meeting, Boston, November 20-22, 1995 (Abstract published in Proceedings, v. 1, p. 341).

**Sebastianelli, R. (Prave)\*** and Trussler, S. *Quality Practices in the Service Sector: Some Regional Survey Results*. The Institute of Management Sciences/Operations Research Society of America (TIMS/ORSA) Joint National Meeting, Boston, April 24-27, 1994.

Sumrall, D.A.\* and **Sebastianelli, R. (Prave)**, *The Role Stress-Job Satisfaction Relationship: Moderating Effect of Organizational Sales Orientation*. The Institute of Management Sciences/Operations Research Society of America (TIMS/ORSA) Joint National Meeting, Boston, April 24-27, 1994.

Daria, D.\* , Baril, G.L. and **Sebastianelli, R. (Prave)**, *Perceptions of the "Good Manager": A More Optimistic Outlook*. Eastern Psychological Association, Providence, R.I., April 15-17, 1994.

**Sebastianelli, R. (Prave)\***, *The Social Science Perspective and Common Practice*. In workshop: *Student Evaluation of Instructors: Fair or Foul?* (co-organized with G. L. Baril). 8th Annual Psychology Conference, University of Scranton, February 27, 1993.

**Sebastianelli, R. (Prave)\***, Ord, J.K. and Chandra, A. *Using the Criterion of A-Optimality in Adaptive Preference Modeling*. Decision Sciences Institute National Meeting, San Francisco, November 22-24, 1992 (Abstract published in Proceedings, v. 1, p. 348).

## CONFERENCE PRESENTATIONS (continued)

Trussler, S.\* and **Sebastianelli, R. (Prave)** *How are Exporters' Operations Different? Survey Results of Northeastern Manufacturers' Practices and Opinions.* The Academy of International Business (Northeast U.S.A. Region) Meeting, Baltimore, June 1-2, 1992.

Trussler, S.\* and **Sebastianelli, R. (Prave)** *Perceived Importance of OM Concepts/Techniques: Manufacturing and Service Firms Compared.* The Institute of Management Sciences/Operations Research Society of America (TIMS/ORSA) Joint National Meeting, Orlando, April 26-29, 1992.

**Sebastianelli, R. (Prave)\*** and Ord, J.K. *Adaptive Preference Modeling: A Comparison With Nonadaptive Methods.* The Institute of Management Sciences/Operations Research Society of America (TIMS/ORSA) Joint National Meeting, Nashville, May 12-15, 1991.

**Sebastianelli, R. (Prave)\*** and Ord, J.K. *An Algorithm for Adaptive Preference Modeling.* The Institute of Management Sciences/Operations Research Society of America (TIMS/ORSA) Joint National Meeting, Las Vegas, May 7-9, 1990.

## BOOK REVIEW (INVITED)

**Sebastianelli, R. (Prave)** Review of *BUSINESS CYCLES Theory, History, Indicators, and Forecasting* by Victor Zarnowitz, Mid-Atlantic Journal of Business, 1993 (June), 29(2), 272-273.

## INVITED PRESENTATIONS

Ammar, S., Cochran, J., Libertore, M., Nahmias, S., Nydick, R., **Sebastianelli, R.**, and Wright, R. *Where is OR/MS in Undergraduate Business Curriculum?* INFORMS (Institute for Operations Research and the Management Sciences) Annual Meeting, San Jose, November 17-20, 2002.

Tamimi, N.\*, Rajan, M. and **Sebastianelli, R.** *What Makes a Quality Homepage.* Temple University-Japan, Tokyo, March 16, 2000.

Markland, R.E., McKibbin, L., Porter, L and **Sebastianelli, R.** *The Internationalization of Management Education and Accreditation: An American Perspective.* Decision Sciences Institute 5<sup>th</sup> International Conference, Athens, Greece, July 4-7, 1999.

Bruce, G., Centonze, A., DiAngelo, J. and **Sebastianelli, R.** *Panel Discussion on Accreditation & Re-Accreditation Issues.* Middle Atlantic Association of Colleges of Business Administration 47th Annual Meeting, Buffalo, October 8-10, 1997.

Bennett, P., Benson, G. and **Sebastianelli, R.** *Role of Statistics in the Modern Business School.* Plenary Session at the 12th Annual Conference on Making Statistics More Effective in Schools of Business, The Pennsylvania State University, University Park, June 26-28, 1997.

**Sebastianelli, R.\*** and Tamimi, N. *The Barriers to Implementing TQM: A Survey of U.S. Quality Managers.* The University of Wollongong, New South Wales, Australia, May 13, 1997.

## INTERNAL RESEARCH GRANTS

- Fall 2009 Internal Research Grant (co-investigator N. Tamimi). Proposal Title: *An Experimental Study of Factors Affecting the Perceived Quality of Online Retailers*. Amount Funded: \$2905.
- Intersession 2006 Faculty Development Board Grant. Proposal Title: *ERP Systems Implementation: Determinants of Success*. Stipend: \$3000.
- Spring 2002 Internal Research Grant. Proposal Title: *ERP Systems Implementation: Critical Success Factors*. Amount Funded: \$1500.
- Spring 1996 Internal Research Grant (co-investigator N. Tamimi). Proposal Title: *An Empirical Examination of the Barriers to TQM*. Amount Funded: \$1456.
- Fall 1991 Internal Research Grant (co-investigator S. Trussler). Proposal Title: *The Perceived Importance of Operations Management Concepts and Techniques*. Amount Funded: \$1455.
- Spring 1991 Internal Research Grant (co-investigator S. Trussler). Proposal Title: *Issues in POM Education*. Amount Funded: \$300.

## TEXTBOOK CITATIONS

The article *Benchmarking the Home Pages of 'Fortune' 500 Companies* (co-authored with N. Tamimi and M. Rajan) that appeared in Quality Progress (2000) is cited in Operations Management with Student CD-ROM, 7<sup>th</sup> ed., by William J. Stevenson (McGraw Hill/Irwin Publishing, 2001, p. 490).

The article *The Barriers to Total Quality Management* (co-authored with N. Tamimi) that appeared in Quality Progress (1998) is cited in

- Quality and Performance Excellence, 5<sup>th</sup> ed., by James R. Evans (Thomson – South Western Publishing, 2008, p. 465).
- Total Quality - Management, Organization and Strategy, 3<sup>rd</sup> ed., by James R. Evans and James W. Dean, Jr. (South-Western Publishing, 2003, p. 362).
- Total Quality Management, 3<sup>rd</sup> ed., by Dale H. Besterfield, Carol Besterfield-Michna, Glen H. Besterfield and Mary Besterfield-Sacre (Prentice Hall, 2003, p. 10-11).

The article *How Firms Define and Measure Quality* (co-authored with N. Tamimi) that appeared in Production and Inventory Management Journal (1996) is cited in

- Quality and Performance Excellence, 5<sup>th</sup> ed., by James R. Evans (Thomson – South Western Publishing, 2008, p. 6).
- Managing for Quality and Performance Excellence, 7<sup>th</sup> ed., by James R. Evans and William M. Lindsay (Thomson - South-Western Publishing, 2008, p. 12).
- Principles of Operations Management, 1<sup>st</sup> ed., by Amitabh S. Raturi and James R. Evans (South Western – Educational Publishing, 2005, see Chapter 6 on Quality Management, p. 345).

## **SERVICE TO THE PROFESSION**

### **Leadership Roles**

External Program Reviewer, Decision and Systems Sciences Department, Saint Joseph's University, Haub School of Business (April, 2007).

Elected Member, Board of Directors, Northeast Decision Sciences Institute (April, 1996-March, 1999).

Theme Chair, "Curricular Issues Theme" at the 30<sup>th</sup> Annual National Meeting of the Decision Sciences Institute in New Orleans, Nov. 20-23, 1999.

Coordinator, MiniConference on Undergraduate Curriculum, 29<sup>th</sup> National Meeting of the Decision Sciences Institute, Las Vegas, November 21-24, 1998.

Track Chair, "Statistical Theory and Applications Track" at the 24<sup>th</sup> Annual Meeting of the Northeast Decision Sciences Institute in Providence, R.I., March 22-24, 1995.

### **Session Chair**

"Ethics and Spirituality in the Business Curriculum" at the 38<sup>th</sup> Annual Meeting of the Decision Sciences Institute in Phoenix, Nov. 17-20, 2007.

"Innovative Education" at the 8<sup>th</sup> International Conference of the Decision Sciences Institute, Barcelona, Spain, July 3-6, 2005.

"E-Business Quality" at the 34<sup>th</sup> Annual Meeting of the Northeast Decision Sciences Institute in Philadelphia, March 30 – April 1, 2005.

"Innovation Management and Strategy" at the 10<sup>th</sup> Meeting of the International Schumpeter Society, Bocconi University, Milan, Italy, June 9-12, 2004.

"Assessing Students, Curriculum and Faculty" at the 29<sup>th</sup> Annual Meeting of the Decision Sciences Institute in Las Vegas, Nov. 21-24, 1998.

"Communication Skills and the Curriculum" at the 25<sup>th</sup> Annual Meeting of the Northeast Decision Sciences Institute in St. Croix, U.S. Virgin Islands, April 17-19, 1996.

"Students: Perceptions and Behaviors" at the 7<sup>th</sup> Annual Psychology Conference, University of Scranton, Feb. 29, 1992.

"Multiple Criteria Decision Making II" at the Joint National Meeting of The Institute of Management Sciences/Operations Research Society of America in Nashville, May 12-15, 1991.

"Simulation and Statistics" at the 20<sup>th</sup> Annual Meeting of the Northeast Decision Sciences Institute in Pittsburgh, April 10-12, 1991.

"Topics in Educational Programs" at the 20<sup>th</sup> Annual Meeting of the Northeast Decision Sciences Institute in Pittsburgh, April 10-12, 1991.

"Educational Innovations in Business Statistics" at the 21<sup>st</sup> Annual Meeting of the Decision Sciences Institute in San Diego, Nov. 19-21, 1990.

## **SERVICE TO THE PROFESSION (continued)**

### **Paper Reviewer**

International Journal of Quality and Reliability Management, 2007, 2004, 2002.

International Journal of Internet and Enterprise Management, 2006.

Journal of the Academy of Business Education, 2006, 2005, 2004, 2003.

E-Business and Marketing Track, Northeast Decision Sciences Institute Annual Meeting, Philadelphia, PA, April 2005.

Quality and Productivity Track, Decision Sciences Institute National Meeting, Boston, November, 2004.

Quality and Productivity Track, Innovative Education Track, and Enterprise Systems and Applications Track, Decision Sciences Institute National Meeting, Washington, D.C., November 2003.

Quality and Productivity Track, Northeast Decision Sciences Institute Annual Meeting, Providence, RI, March 2003.

Quality and Productivity Track, Northeast Decision Sciences Institute Annual Meeting, San Juan, Puerto Rico, March 2002.

Quality and Productivity Track, Northeast Decision Sciences Institute Annual Meeting, Atlantic City, NJ, March 2000.

International Journal of Operations and Quantitative Management, 1999.

Journal of Operations Management, 1995, 1996, 1997.

Statistics and Decision Analysis Track, Decision Sciences Institute National Meeting, Las Vegas, November 1998.

Statistical Theory and Applications Track, Northeast Decision Sciences Institute Annual Meeting, Annapolis, MD, April 1997.

Curriculum and Students Track, Northeast Decision Sciences Institute Annual Meeting, St. Croix, U.S. Virgin Islands, April 1996.

Mid-Atlantic Journal of Business, 1994.

Innovative Education Track, Decision Sciences Institute National Meeting, Washington D.C., November 1993.

The Academy of International Business (Northeast U.S.A. Region) Meeting, Scranton, June 1993.

Statistical Theory and Applications Track, Northeast Decision Sciences Institute Annual Meeting, Philadelphia, March/April 1993.

Innovative Education Track, Decision Sciences Institute National Meeting, San Francisco, November 1992.

Innovative Education Track, Decision Sciences Institute National Meeting, San Diego, November 1990.

## **SERVICE TO THE PROFESSION (continued)**

### **Paper Discussant**

Business & Economics Society International Meeting, Nassau, Bahamas, January 2010.

Business & Economics Society International Meeting, Lugano, Switzerland, July 2008.

Business & Economics Society International Meeting, Antibes, France, July 2007.

The Southeast Decision Sciences Institute Annual Meeting, Charleston, S.C., February 2004.

Curricular Issues Theme, Decision Sciences Institute National Meeting, Las Vegas, November 1998.

Quality and Productivity Track, Decision Sciences Institute National Meeting, San Diego, November 1997.

The Academy of International Business (Northeast U.S.A. Region) Meeting, Scranton, June 1993.

Innovative Education Track, Decision Sciences Institute National Meeting, San Francisco, November 1992

The Institute of Management Sciences (Southeastern Chapter) Annual Meeting, Myrtle Beach, October 1991.

The Northeast Decision Sciences Institute Annual Meeting, Pittsburgh, April 1991.

## **SERVICE TO THE UNIVERSITY**

*Alpha Sigma Nu Advisory Group*, Member (September 2009 – Present)

*Board on Rank and Tenure*, Elected Member, KSOM Representative (September, 2006 – May 2008);  
Elected Member, At-Large (September, 1999 – May, 2000)

*Search Committee for Director of Research Services*, Member (January, 2008 – April, 2008)

*Faculty Colloquium on Ignatian Pedagogy*, Participant, Interdisciplinary Faculty Seminar supported by the Clavius Fund, Spring 2007.

*Education for Justice: The Case for Sustainability*, Participant, Faculty Workshop on Infusing Sustainability into the Curriculum, June 9-10, 17, 2005 and May 25, 2006.

*Faculty Research Committee*, Member (September, 2003 – May 2006)

*Assessment Task Force*, Member (September, 2003 – December, 2004)

*Fulbright Evaluation Committee*, Member (September, 2004 – May, 2005; September, 1998 – May, 2000; September, 1993 - May, 1994; September, 1989 – May, 1992)

*Faculty Development Board*, Elected Member (September, 1998 – May, 2002; September, 1993 – May, 1996)

*Search Committee for CAS Associate Dean*, Member (January, 2002 – May, 2002)

*Retention Committee*, Member (December, 1998 – May, 2000)

## **SERVICE TO THE UNIVERSITY (continued)**

*Assessment and Institutional Research Office*, Faculty Associate (September, 1995 – May, 2000)

*Center for Mission Reflection*, Member (September, 1998 – May, 1999)

*University Planning Committee*, Member (September, 1997 – May, 1999)

*Assessment Committee*, Member (September, 1995 – May, 1999)

*Committee on Environmental Studies Concentration*, Member (September, 1995 – May, 1998)

*Institutional Review Board*, Chair (September, 1994 – September, 1996); Member (February, 1998 – May, 1998; February, 1992 – September, 1996)

*Middle States Study Group on Faculty*, Member (September, 1996 – May, 1997)

*Committee on the Status of Women*, Member (September, 1996 – May, 1997)

*Curriculum Conference Committee*, Member (September, 1996 – May, 1997)

*Mentoring Program sponsored by OID*, Mentor (September, 1995 – May, 1996)

*Orientation Advisory Board*, Member (September, 1994 – August, 1995); *Book Discussion Leader for Summer Pre-Orientation* (July, 1995)

*WUSR Advisory Board*, Member (December, 1992 – May, 1997); *WUSR Disc Jockey* (June, 1993 – April, 1995; May, 1996 – August, 1996)

*Faculty Senate*, Elected Member (September, 1990 – May, 1993)

*Course Evaluation Subcommittee of the Faculty Senate*, Co-Chair (September, 1990 – May, 1994); Member (September, 1990 – May, 1995)

*Academic Policy Committee of the Faculty Senate*, Chair (September, 1992 – May, 1993); Member (September, 1990 – May, 1993)

*Executive Committee of the Faculty Senate*, Member (September, 1992 – May, 1993)

*Library Advisory Committee*, Member (September, 1990 – May, 1993)

*VAX Users Conference*, Member (September, 1990 – May, 1993); *Subcommittee on Software Acquisition* Member (September, 1990 – May, 1991)

## **SERVICE TO THE KANIA SCHOOL OF MANAGEMENT**

*MBA Mentor*, (June 2007 – Present)

*KSOM Scholarship Committee*, Member (September 2007 – Present)

*Assessor*, KSOM Assessment Day, April 25, 2009.

*Beta Gamma Sigma*, President (January 2005 – May 2008), Vice President (January 2003 – January 2005), Member (since September, 1996) Regular participant at annual induction ceremonies and in selecting scholarship recipient.

## **SERVICE TO THE KANIA SCHOOL OF MANAGEMENT (continued)**

*KSOM Assessment Committee*, Member (January 2005 – May 2008)

*President's Business Council Day*, Moderator, Management Panel Discussion, April 11, 2007.

*AACSB Accreditation Maintenance Steering Committee*, Chair (September 2006 – May 2007),  
Co-Chair (January 2003 – December 2005), Member (January 2003 – May 2007)

*KSOM Management Committee*, Member (September 2005 – May 2007)

*Business Leadership Program Advisory Board*, Member (Sept. 1994 – May 2000; Jan. 2005 – May 2007)

*KSOM Systemic Change Task Force*, Member (September 2003 – May, 2004)

*Brennan Hall Dedication Committee*, Member (January, 2000 – October, 2000)

*KSOM Continuous Improvement Team*, Chair (September, 1998 – May, 2000)

*Editor of AACSB Self-Evaluation Report and Coordinator of Successful AACSB Accreditation Effort*  
(February, 1995 – May, 1996)

*AACSB Self-Evaluation Committee on Students*, Chair (September, 1993 – May, 1996)

*Executive on Campus Program*, Coordinator (September, 1989 – May, 1991)

## **SERVICE TO THE OIM DEPARTMENT**

*Open House and Freshman Preview Day*, Regular Participant (since February, 1992)

*POM Internship Program*, Coordinator (September, 1990 – September, 1996)

*Recorder of Minutes of Departmental Meetings* (February 1989 – September, 1996)

*Internship Handbook Committee*, Member (Fall 1989)

*Campus Representative for Decision Sciences Institute*, (since January, 1990)

## **STUDENT-CENTERED SERVICE**

Mentor, Women's Leadership Brunch sponsored by the Women's Center, March 26, 2006.

Advisor for KSOM's 2003 recipient of the *Faculty-Directed Student Summer Research Grant* (Michael Chai) and Co-advisor (with R. Lawrence) for KSOM's 1999 recipient of the *Faculty-Directed Student Summer Research Grant* (Colin H. Kepler).

*Honors tutorials* (Spring 2000; Fall 1999; Fall 1996); *Reader, honors thesis* (Spring 1999; Spring 2001).

*Thesis advisor* (Amy DeCristoforo, 1994; Mary Beth Coyne, 1995) and *mentor* (1993) for BLDR Program.

Sponsored students in the *FSRP program* (2009; 2007; 2004; 2003; 2000; 1999; 1994; 1993).

Member, *Gavigan Faculty Associates* (1990-91).



## **SERVICE TO THE UNIVERSITY (Presentations to the University Community)**

“Perceived Quality of Internet Retailers: Does Shopping Frequency or Product Type Make a Difference?” with N. Tamimi and M. Rajan, KSOM Research Seminar, Fall 2007 and ORS Research Series, Spring 2008.

“Online Retailing: Do Web Assurance Seals Make a Difference?” with N. Tamimi and students Christina Anastasopoulos and Anthony Lentini, Poster presentation, 7<sup>th</sup> Annual Celebration of Student Scholars, May 4, 2007.

Welcome/Master of Ceremonies, McShane Executive Center Dedication, Brennan Hall, May 11, 2005.

“Airline Websites: Benchmarking E-Quality Factors” with Nabil Tamimi and students Emad Salameh and Yun Fan, Poster presentation, 5<sup>th</sup> Annual Celebration of Student Scholars, May 3, 2005.

Invocation, 104<sup>th</sup> Commencement Ceremony of the University of Scranton, May 30, 2004.

“Benchmarking Bank Website Design and Online Services” with student Michael Chai, Poster presentation, 4<sup>th</sup> Annual Celebration of Student Scholars, May 4, 2004.

Discussion Leader, “Internationalization of Business Curriculum,” Global Dialog Series sponsored by International Programs & Services, April 6, 2004.

Invocation, University Honors Convocation, Kania School of Management, October 27, 2002.

Panel Presenter, “Specialized Accreditation: Pros and Cons,” 29<sup>th</sup> Annual Meeting, Pennsylvania Association of Graduate Schools, University of Scranton, March, 2001.

“Multiple Definitions of Quality and Product Quality Dimensions: An Empirical Link?” with N. Tamimi, SOM Research Seminar, Spring 1998.

Breakfast Speaker, Second Annual Take Our Daughters to Work Day, April, 1997.

“The Moderating Effect of Managerial Sales Orientations on Salespersons’ Role Stress-Job Satisfaction Relationships” with D. Sumrall, SOM Research Seminar, Spring 1997.

Invited panel participant in KSOM Teaching Forum, “The Numbers Game: Teaching Quantitative Material,” November, 1995.

“What Are the Major Ethical Challenges in University Life?” Trustee Day '94 Breakfast, April, 1994.

Panel presenter in “Business as a Career in the 21<sup>st</sup> Century” delivered at University’s Open House (November, 1993, 1994, 1995).

Presenter in “Using Student Ratings to Improve Instruction” sponsored by the Office of Instructional Development, December, 1993.

Invited panel participant in “Resources for Statistical Analysis” sponsored by the Office of Research Services, November, 1993.

Invited panel participant in “How You Can Become a Master Teacher” sponsored by the Office of Instructional Development, March, 1993.

“Adaptive Preference Modeling: A Comparison with Nonadaptive Methods,” SOM Research Seminar, Spring 1991.

## **SERVICE TO THE EXTERNAL / LOCAL COMMUNITY**

External member, Ph.D. Dissertation Advisory Committee for Kathleen Martino, Rutgers University (2009 – Present).

Invited speaker, *Managing Your Workforce Through a Down Economy*, A Seminar and Roundtable for Northeast PA Employers, presented by Ufberg and Sileo LLP, October 30, 2008.

Invited attendee, SCEP (Student Career Experience Program) Graduation Ceremony, Tobyhanna Army Depot, August 18, 2008.

Invited participant, Rapid Improvement Event (RIE) on AN/TPS – 75 Mobile Ground Radar System LRU Overhaul Process, Tobyhanna Army Depot, August 4-7, 2008.

Guest columnist, “Connecting with consumers doesn’t stop at Web,” *Northeastern Pennsylvania Business Weekly*, *The Scranton Times*, August 20, 2006.

Attendee, The Northeast P2 Roundtable for Pennsylvania Business and Industry (Topic: ISO 14001 and OHSAS 18001), Gentex Corp/Optics, Carbondale, PA, August 18, 2005.

Volunteer, The Leukemia & Lymphoma Society National Neighborhood Drive, May 2005; August 2006.

Volunteer, American Cancer Society Notes to Neighbors Fund Drive Campaign, November 2004.

Member of the Sesquicentennial Jubilee Committee, Finance Subcommittee, St. Peter’s Cathedral (August, 2002 – September, 2003).

Invited panel participant in “Breaking the Barriers: Women in Management” presented at Fleet Financial Services in celebration of National Women’s History Month, March 22, 2002.

Co-presenters: Ms. Janet Banks, Executive Vice President, Fleet Bank; Ms. Sherrie Johnson, Anchor, WBRE 28; Ms. Kathy Herrick, Infrastructure Group Manager, Fleet Field Services.

Judge for the University’s Small Business Development Center’s Award for Women Entrepreneurs (September, 1997)

Judge for the Greater Scranton Chamber of Commerce Small Business of the Year Award (April, 1997)

Member of the Quality Resource Group (January, 1992 – May, 1993)

Member of the Board of Directors, Civic Ballet Company (December, 1990 – May, 1992)

Volunteer for the Women’s Resource Center (WRS) Capital Campaign Drive (Spring, 1990)

## **STATISTICAL CONSULTANT**

Project: Evaluating the effectiveness of *AlcoholEdu for College* (2008) for C. LoVecchio.

Project: *Gender Equity Study* for University of Scranton (2009, 2010)

## **TRAVEL**

Australia, Austria, Bahamas, Belgium, Canada, England, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, Mexico, Netherlands, Poland, Scotland, Spain, St. Croix (USVI), Switzerland, Tortola (BVI), Wales