Requesting a Tutor

Fall 2010 – Spring 2016

Class Status

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<th>Fall 2010 (n=131)</th>
<th>Spring 2011 (n=67)</th>
<th>Fall 2011 (n=135)</th>
<th>Spring 2011 (n=58)</th>
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Gender

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Sample sizes:
- Fall 2010: 129
- Spring 2011: 67
- Fall 2011: 135
- Spring 2012: 55
- Fall 2012: 97
- Spring 2013: 49
- Fall 2013: 126
- Spring 2014: 69
- Fall 2014: 144
- Spring 2015: 64
- Spring 2016: 81
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<tbody>
<tr>
<td>How did you learn about the peer tutoring program? (Please check all that apply)</td>
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</table>
When did you learn about the peer-tutoring program?

- Fall 2010 (n=131)
  - After the fourth week of the semester: 5%
  - Fourth week of the semester: 3%
  - Third week of the semester: 2%
  - Second week of the semester: 2%
  - First week of the semester: 6%
  - Before the semester began: 46%

- Spring 2011 (n=67)
  - After the fourth week of the semester: 9%
  - Fourth week of the semester: 5%
  - Third week of the semester: 4%
  - Second week of the semester: 3%
  - First week of the semester: 6%
  - Before the semester began: 66%

- Fall 2011 (n=134)
  - After the fourth week of the semester: 10%
  - Fourth week of the semester: 16%
  - Third week of the semester: 6%
  - Second week of the semester: 12%
  - First week of the semester: 18%
  - Before the semester began: 63%

- Spring 2012 (n=58)
  - After the fourth week of the semester: 21%
  - Fourth week of the semester: 28%
  - Third week of the semester: 16%
  - Second week of the semester: 84%
  - First week of the semester: 66%
  - Before the semester began: 63%

- Fall 2012 (n=96)
  - After the fourth week of the semester: 4%
  - Fourth week of the semester: 10%
  - Third week of the semester: 11%
  - Second week of the semester: 9%
  - First week of the semester: 19%
  - Before the semester began: 65%

- Spring 2013 (n=49)
  - After the fourth week of the semester: 11%
  - Fourth week of the semester: 83%
  - Third week of the semester: 12%
  - Second week of the semester: 33%
  - First week of the semester: 66%
  - Before the semester began: 65%

- Fall 2013 (n=124)
  - After the fourth week of the semester: 2%
  - Fourth week of the semester: 19%
  - Third week of the semester: 9%
  - Second week of the semester: 17%
  - First week of the semester: 19%
  - Before the semester began: 77%

- Spring 2014 (n=73)
  - After the fourth week of the semester: 1%
  - Fourth week of the semester: 65%
  - Third week of the semester: 19%
  - Second week of the semester: 77%
  - First week of the semester: 84%
  - Before the semester began: 84%

- Fall 2014 (n=146)
  - After the fourth week of the semester: 5%
  - Fourth week of the semester: 17%
  - Third week of the semester: 9%
  - Second week of the semester: 13%
  - First week of the semester: 17%
  - Before the semester began: 77%

- Spring 2015 (n=65)
  - After the fourth week of the semester: 2%
  - Fourth week of the semester: 80%
  - Third week of the semester: 19%
  - Second week of the semester: 9%
  - First week of the semester: 2%
  - Before the semester began: 80%

- Spring 2016 (n=80)
  - After the fourth week of the semester: 2%
  - Fourth week of the semester: 80%
  - Third week of the semester: 19%
  - Second week of the semester: 9%
  - First week of the semester: 2%
  - Before the semester began: 80%
Is this the first semester you applied for a peer tutor?

- **Fall 2010 (n=129)**:
  - No: 65%
  - Yes: 35%

- **Spring 2011 (n=67)**:
  - No: 73%
  - Yes: 27%

- **Fall 2011 (n=133)**:
  - No: 29%
  - Yes: 71%

- **Spring 2012 (n=58)**:
  - No: 62%
  - Yes: 38%

- **Fall 2012 (n=97)**:
  - No: 73%
  - Yes: 27%

- **Spring 2013 (n=49)**:
  - No: 71%
  - Yes: 30%

- **Fall 2013 (n=125)**:
  - No: 70%
  - Yes: 30%

- **Spring 2014 (n=70)**:
  - No: 73%
  - Yes: 27%

- **Fall 2014 (n=141)**:
  - No: 68%
  - Yes: 32%

- **Spring 2015 (n=65)**:
  - No: 69%
  - Yes: 31%

- **Spring 2016 (n=81)**:
  - No: 64%
  - Yes: 36%
When did you apply for a peer tutor?

- Before the semester began
- First week of the semester
- Second week of the semester
- Third week of the semester
- Fourth week of the semester
- After the fourth week of the semester

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<th>Year</th>
<th>Fall</th>
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<th>Fall</th>
<th>Spring</th>
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How many peer tutors/subject matters did you apply for?
How long did it take to have a peer tutor assigned?

- More than 4 weeks
- 22 - 28 days
- 15 - 21 days
- 8 - 14 days
- 0 - 7 days

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<td>49%</td>
<td>63%</td>
<td>72%</td>
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Do you plan to apply for a peer tutor in a future semester?

- Fall 2010 (n=129) - Yes: 74%, Other: 12%, No: 4%, Not applicable: 11%
- Spring 2011 (n=66) - Yes: 83%, Other: 5%, No: 9%, Not applicable: 3%
- Fall 2011 (n=133) - Yes: 75%, Other: 8%, No: 14%, Not applicable: 7%
- Spring 2012 (n=58) - Yes: 78%, Other: 2%, No: 12%, Not applicable: 10%
- Fall 2012 (n=96) - Yes: 88%, Other: 7%, No: 14%, Not applicable: 6%
- Spring 2013 (n=49) - Yes: 79%, Other: 8%, No: 11%, Not applicable: 9%
- Fall 2013 (n=125) - Yes: 82%, Other: 7%, No: 3%, Not applicable: 8%
- Spring 2014 (n=70) - Yes: 79%, Other: 3%, No: 8%, Not applicable: 6%
- Fall 2014 (n=146) - Yes: 81%, Other: 6%, No: 11%, Not applicable: 5%
- Spring 2015 (n=66) - Yes: 73%, Other: 6%, No: 12%, Not applicable: 5%
- Spring 2016 (n=80) - Yes: 78%, Other: 5%, No: 11%, Not applicable: 11%
Level of satisfaction with the online application form

- Fall 2010 (n=129)
  - Very Satisfied: 16%
  - Satisfied: 32%
  - Neutral: 46%
  - Dissatisfied: 4%
  - Very Dissatisfied: 0%
- Spring 2011 (n=65)
  - Very Satisfied: 9%
  - Satisfied: 34%
  - Neutral: 46%
  - Dissatisfied: 8%
  - Very Dissatisfied: 0%
- Fall 2011 (n=133)
  - Very Satisfied: 4%
  - Satisfied: 42%
  - Neutral: 54%
  - Dissatisfied: 12%
  - Very Dissatisfied: 0%
- Spring 2012 (n=57)
  - Very Satisfied: 16%
  - Satisfied: 34%
  - Neutral: 46%
  - Dissatisfied: 4%
  - Very Dissatisfied: 0%
- Fall 2012 (n=97)
  - Very Satisfied: 4%
  - Satisfied: 25%
  - Neutral: 63%
  - Dissatisfied: 15%
  - Very Dissatisfied: 0%
- Spring 2013 (n=48)
  - Very Satisfied: 12%
  - Satisfied: 39%
  - Neutral: 46%
  - Dissatisfied: 6%
  - Very Dissatisfied: 0%
- Fall 2013 (n=126)
  - Very Satisfied: 4%
  - Satisfied: 56%
  - Neutral: 41%
  - Dissatisfied: 31%
  - Very Dissatisfied: 0%
- Spring 2014 (n=71)
  - Very Satisfied: 8%
  - Satisfied: 32%
  - Neutral: 45%
  - Dissatisfied: 18%
  - Very Dissatisfied: 0%
- Fall 2014 (n=146)
  - Very Satisfied: 9%
  - Satisfied: 45%
  - Neutral: 41%
  - Dissatisfied: 31%
  - Very Dissatisfied: 0%
- Spring 2015 (n=66)
  - Very Satisfied: 14%
  - Satisfied: 44%
  - Neutral: 31%
  - Dissatisfied: 16%
  - Very Dissatisfied: 0%
- Spring 2016 (n=81)
  - Very Satisfied: 14%
  - Satisfied: 44%
  - Neutral: 31%
  - Dissatisfied: 16%
  - Very Dissatisfied: 0%
Level of satisfaction with the time it took to have a peer tutor assigned

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<th>Satisfied</th>
<th>Neutral</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
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(n=128, n=66, n=134, n=57, n=97, n=48, n=126, n=71, n=146, n=66, n=81)
Level of satisfaction with the information received from the CTLE office regarding your application status while a peer tutor was being assigned

<table>
<thead>
<tr>
<th>Semester</th>
<th>Fall 2010 (n=129)</th>
<th>Spring 2011 (n=66)</th>
<th>Fall 2011 (n=134)</th>
<th>Spring 2012 (n=57)</th>
<th>Fall 2012 (n=97)</th>
<th>Spring 2013 (n=48)</th>
<th>Fall 2013 (n=126)</th>
<th>Spring 2014 (n=71)</th>
<th>Fall 2014 (n=146)</th>
<th>Spring 2015 (n=66)</th>
<th>Spring 2016 (n=81)</th>
</tr>
</thead>
<tbody>
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<td>Very Satisfied</td>
<td>34%</td>
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<td>34%</td>
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<td>Satisfied</td>
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<tr>
<td>Dissatisfied</td>
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<td>38%</td>
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</tr>
<tr>
<td>Very Dissatisfied</td>
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<td>11%</td>
<td>12%</td>
<td>4%</td>
<td>4%</td>
<td>2%</td>
<td>6%</td>
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</tbody>
</table>
Level of satisfaction with the information received from the CTLE office regarding your application status after a peer tutor had been assigned

- Vey Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Year | Fall | Spring | Fall | Spring | Fall | Spring | Fall | Spring | Fall | Spring | Fall | Spring |
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<td>37%</td>
<td>41%</td>
</tr>
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</table>
Level of satisfaction with the overall process of being assigned a peer tutor

Fall 2010 (n=125)  Spring 2011 (n=64)  Fall 2011 (n=133)  Spring 2012 (n=56)  Fall 2012 (n=97)  Spring 2013 (n=48)  Fall 2013 (n=125)  Spring 2014 (n=71)  Fall 2014 (n=145)  Spring 2015 (n=66)  Spring 2016 (n=81)

Very Satisfied  Satisfied  Neutral  Dissatisfied  Very Dissatisfied