Blue Cross of Northeastern Pennsylvania is now part of Highmark, which is a member of the national Blue Cross Blue Shield Association. Our plans transition to Highmark effective January 1, 2016.

In order to maximize coverage, and to try to reduce potential out of network expense, please consider the following information prior to receiving services.

- **Prescription**
  - Highmark Rx formulary can be reviewed by clicking on the link
  - To begin mail order with Highmark, use the new mail order form.
  - Specialty medications are managed by Walgreens Specialty Pharmacy. However, please note, Walgreen’s retail pharmacy IS NOT included in Highmark’s retail pharmacy network
  - Highmark has a broad local and national retail pharmacy network; however, please confirm that your pharmacy is participating with Highmark retail pharmacy network by reviewing the list of participating pharmacies. Once at this site you will need to click on Find a Doctor or Rx, then Find a Pharmacy and then Locate a National Network Pharmacy
  - Beginning in 2016, most vaccines will be covered under Highmark’s medical benefit. If you get your vaccines at a pharmacy, you will need to confirm that the pharmacy participates in Highmark’s medical provider network. Or, you can get your vaccine in your doctor’s office.
  - To ensure coverage, always confirm that your pharmacy is participating with Highmark network prior to receiving a vaccine, or visit your physician to receive the vaccination.

- **Like BCNEPA, Highmark requires Prior Authorizations for some Outpatient services and for certain Durable Med items. If treating with a participating provider, the physician may provide the information to Highmark. If not, or if treating with a non-participating provider, the member is responsible for acquiring the Prior Authorization. Lack of Prior Authorization can result in services not being covered.**

- **Participants should specify to the treating physician, and surgical facility, that they wish to receive care from all involved with the procedure only from participating providers, including participating anesthesiologists, imaging centers or labs. Generally, your physician and/or the surgical facility will do their best to accommodate; however, it may not always be possible.**

- **Highmark participating providers can be reviewed by clicking on the link**
- **Highmark provider network includes Delta Medix physicians for PPO Blue and Classic Blue plans.**
- **Highmark provider network DOES NOT include certain Delta Medix physicians in HMO Plus**

- **For questions, contact Highmark Customer Service at:**
  - PPO Blue - 800-241-5704
  - Classic Blue – 800-241-5704
  - HMO Plus- 800-822-8753

- **Highmark Vision**
  - Highmark Vision Outline of Coverage can be reviewed by clicking on the link
  - There is not a separate ID card for Vision. Vision coverage will be included on medical card