

National Student Loan Data System

Please visit the National Student Loan Data Base System (NSLDS) to access all your Federal Stafford (FFEL Program and Direct Loan Programs), Parent Plus and Perkins Loan information. You will need your Federal Student Aid Pin to access the website.

- NSLDS Phone number: 1-800-433-3243
- NSLDS website: www.nsls.ed.gov

Federal Stafford Loan (FFELP) Contacts

- American Education Services (AES)
 - Phone: 1-800-233-0557
 - Website: www.aessuccess.org

Federal Direct Stafford Loan (DL) Contacts

One of five Servicers:

- Direct Loan Servicing Center(ACS):
 - Phone: 1-800-848-0979
 - Website: www.myedaccount.com
- FedLoan Servicing (PHEAA):
 - Phone: 1-800-699-2908
 - Website: www.myfedloan.org
- Great Lakes Higher Educational Loan Services, Inc.:
 - Phone: 1-800-236-4300
 - Website: www.mygreatlakes.org
- Nelnet:
 - Phone: 1-888-486-4722
 - Website: www.nelnet.com
- SallieMae:
 - Phone: 1-800-722-1300
 - Website: www.salliemae.com
- MOHELA
 - Phone: 1-888-866-4352
 - Website: www.mohela.com
- ESA /Edfinancial
 - Phone: 1-855-337-6884
 - Website: www.edfinancial.com/DL
- CornerStone
 - Phone: 1-800-663-1662
 - Website: www.MyCornerStoneLoan.org
- Aspire Resources Inc.
 - Phone: 1-855-475-3335
 - Website: www.AspireResourcesInc.com
- Granite State-GSMR
 - Phone: 1-888-556-0022
 - Website: www.gsmr.org
- OSLA Servicing
 - Phone: 1-866-264-9762

- Website: www.osla.org
- EdManage
 - Phone: 1-855-479-0490
 - Website: www.edmanage.myedloan.com
- VSAC Federal Loans
 - Phone: 1-888-932-5626
 - Website: www.vsacfederalloans.org
- KSA Servicing
 - Phone: 1-877-292-4825
 - Website: ksa.myedloan.com

Perkins Loan Contacts

- ECSI:
 - Phone: 1-888-549-3274
 - Website: www.ecsi.net

Alternative Loan Contacts

- Chase Select 1-866-306-0868 www.chaseselectloans.com
- Citibank CitiAssist 1-800-967-2400 www.studentloan.com
- New Jersey Class 1-800-792-8670 www.hesaa.org
- PNC Solution Loan 1-800-421-4817 www.pnconcampus.com
- Sallie Mae Smart Option Loan 1-888-272-5543 www.salliemae.com
- Wells Fargo Collegiate Loan 1-800-658-3567 www.wellsfargo.com
- Discover 1-877-728-3030 www.discover.com

FSA Ombudsman Office

- Phone 1-877-557-2575
- Website: www.obudsman.ed.gov