Status	Discipline	Category	+/-	Comment
UG 2	Bio/Chem/Math	ask-a-	pos	the 24 chat window is amazing!!! And I love that we have access to the databases
		librarian		from our own computer and can save our searches!
Grad	Business, MBA	ask-a-	pos	I concede that the Online Librarian Assistant Capability (where the librarian
				answers a questions via IM) is most helpful. Byond that, I conduct my own
		librarian		research.
UG 3	Business, MBA	ask-a-	pos	The library makes a really great effort with the texting and everything which is
		librarian		nice
UG 3	ExSci/OT/PT	ask-a-	neg	Sometimes texting a librarian doesn't work. Although it sounds like a great idea,
		librarian		many times I won't get a response or it will be someone who isn't willing to help.
UG 4	ExSci/OT/PT	closing	neg	I also think that it is a major distraction for the library to continuously announce
				that it is closing.
UG 4	Comm/MIT	closing	neg	I also do not appreciate being asked numerous times to leave as I am packing my
		_		bags by one of the library employees who are rushing to get out of there.
UG 4	ExSci/OT/PT	closing	neg	not a constant announcement at 11 p.m. I feel like I can't study on the first floor
		0	Ũ	sine eveyone goes down there at 11
UG 5	ExSci/OT/PT	collection	neg	I like the library but it sometimes does not have the books I need also some of the
			_	journal articles i look up are not available right away and I have trouble finding
				adequate study rooms and quite space especially when others are around
UG 1	Phys/EE; comp Sci	collection	neg	I would like to know if there could be a larger collection of books by lee edelman.
UG 3	Phys/EE; comp Sci	collection	neg	There should be a higher quantity of currently used textbooks.
UG 2	CHS, HA, HR	collection	neg	I have just found that a lot of the books, especially dealing with counseling, are
002		concetion	iicg	very outdated and not new.
UG 3	SocSciences/Psych	collection	neg	I wish there were options for leisure reading as well.
Grad	Business, MBA	computers	neg	The size of the new computers is perfect. However, they are far less efficient than
				those we had before in terms of performance.
UG 4	Business, MBA	computers	neg	More iPads to rent

Education	computers	neg	The only thing that sometimes bothers me is that there are not enough computers to print things off in the early morning.
Eng/WorldLang	computers	neg	The computers on the second floor are not nearly fast enough to do work on.
			Since they replaced them last year it has deterred me from using those resources.
ExSci/OT/PT	computers	neg	Get MAC computers
ExSci/OT/PT	computers	neg	The new hardware on the computers in the ProDeo Room takes too long to log
List (DelCei			onto the computer.
Hist/PoiSci	computers	neg	should have separate computer bank along w/separate printers solely reserved for printing!
Phil/Theo	computers	neg	Computers in the first-floor space near the print station are often unable to be
			booted up
SocSciences/Psych	computers	neg	The new "computers" are TERRIBLE!
SocSciences/Psych	computers	neg	more computers in the 24 hour Pro Deo Room
Nurs/CommHealth	computers	neg	I find that some computers, especially on the third and fourth floor, do not let
			students log in like the computers downstairs on the first and second floor. The
			username is inferno (or something along those lines) and I never know the
	orientation		password.
SocSciences/Psych	computers	neg	There are times when I can't get access to a computer. Some of the computers
			on the second floor have seats that are very uncomfortable. I think it's a
			beautiful library, but sometimes it can be overwhelming. I also get frustrated at
			how many articles accessed through the library's online sources are not instantly
	access		available. Sometimes it's hard to figure out how to get them.
ExSci/OT/PT	computers	pos	I enjoy that laptops can be taken out and have found that helpful.
Bio/Chem/Math	copiers	neg	The copy rooms need to be checked more for copier malfunctions and staple
			replacement.
	Eng/WorldLang Eng/WorldLang ExSci/OT/PT ExSci/OT/PT Hist/PolSci Phil/Theo SocSciences/Psych SocSciences/Psych Nurs/CommHealth SocSciences/Psych ExSci/OT/PT	Eng/WorldLangcomputersEng/WorldLangcomputersExSci/OT/PTcomputersExSci/OT/PTcomputersHist/PolScicomputersPhil/TheocomputersSocSciences/PsychcomputersSocSciences/PsychcomputersNurs/CommHealthcomputersSocSciences/PsychcomputersSocSciences/PsychcomputersAuris/CommHealthcomputersSocSciences/PsychcomputersSocSciences/PsychcomputersSocSciences/PsychcomputersExSci/OT/PTaccessExSci/OT/PTcomputers	Eng/WorldLangcomputersnegExSci/OT/PTcomputersnegExSci/OT/PTcomputersnegHist/PolScicomputersnegPhil/TheocomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegNurs/CommHealthcomputersnegSocSciences/PsychcomputersnegaccessaccessnegExSci/OT/PTcomputersnegExSci/OT/PTcomputersnegExSci/OT/PTcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychcomputersnegSocSciences/PsychsciencescienceSocSciences/PsychsciencescienceSocSciences/PsychsciencescienceSocSciences/PsychsciencescienceSocSci

Fac Asst	Phil/Theo	digital	neg	I also loathe video screens feeding us little messages 24/7: not as prominent in
		signage		the library as in some other parts of campus, but bad enough.
UG 3	Bio/Chem/Math	dry markers	neg	I wish there were more dry erasers in the study rooms. It's either always dried
				up or there isn't any.
Grad	CHS, HA, HR	electronic	neg	Also, additional online journals and resources should be acquired.
		resources		
UG 4	Nurs/CommHealth	electronic	neg	it would be more helpful if more articles were available to access online
		resources		
UG 4	Phil/Theo	electronic	neg	I have come across certain articles in journals via databases that I would have
				liked to use for research, only to find that I only had access to the citation, not the
		resources		article text.
UG 4	SocSciences/Psych	electronic	neg	It is hard to do searches for journal articles on the available databases but we do
				not have access to all the articles on the database especially when it comes to
				Criminal Justice and Psych. We use that databases we are given then get
		resources		screwed when we cannot access the article we need.
UG 4	Nurs/CommHealth	electonic	pos	In regards to online resources as a nursing major I use nursing reference center all
		resources		the time and CINAHL
UG 2	Bio/Chem/Math	electronic	pos	And I love that we have access to the databases from our own computer and
		resources		can save our searches!
UG 2	Business, MBA	electronic	pos	Ability to use online library resources easily is very important to me, and I do
		resources		find them easy to use here.
UG 4	CHS, HA, HR	electronic	pos	The electronic reserves are easy to access, but often I find articles I need are not
		resources		in the library resources and cannot gain access to them.
Grad	Education	electronic	pos	I use google for non-academic information, not for the same types of information
		resources		for which I use the library.
Fac Prof	ExSci/OT/PT	electronic	pos	I use Pubmed a lot.
		resources		
UG 4	ExSci/OT/PT	electronic	pos	electronic resources and databases are very adequate for our library, very
		resources		happy with them
Fac	Nurs/CommHealth	electronic	pos	Electronic reserves are a wonderful resource, and most times I can have my
Assoc		resources		requests processed in one day. (interlibrary Loan?)

UG 3	Nurs/CommHealth	electronic resources	pos	having access to the nursing reference center and cinahl are great!
UG 3	Nurs/CommHealth	electronic	pos	I personally do not spend too much time in the library solely because I prefer to
				study in my room or in the nursing department for my tests. However, I do think
				that the library has great online resources to support students like myself who do
		resources		not always have time to go to the library.
UG 3	Nurs/CommHealth	electronic	pos	It has some good online resources such as EBSCOHost which make it much easier
		resources		for me to fulfill my projects.
UG 2	Bio/Chem/Math	facility	neg	We have a great library but it is very old fashion and doesn't have a lot of space.
				Random tables throughout the floors is not always the number one choice of
				students. The staff can be unfriendly at times as well which is very unlike the
				campus atmosphere.
UG 3	Bio/Chem/Math	facility	neg	If there was a bit more room in the library to study it would benefit a lot more
				people! And one on one interaction could be better. Sometimes I feel like I'm just
				being directed rather than helped.
UG 3	Bio/Chem/Math	facility	neg	during finals week they can become overwhelmed.
UG 4	Bio/Chem/Math	facility	neg	I just wish there is more space to study. Too many students are crowded in the
				library at all times.
UG 1	Business, MBA	facility outlets	neg	Power outlets rarely work on desks
UG 4	Bio/Chem/Math	facility outlets	neg	there is still a difficulty finding seating with plugs available for electronics, such
				as laptops.
Grad	CHS, HA, HR	facility	neg	The technology and overall design of the library (work spaces) is out of touch and
				needs to be updated.
UG 2	Business, MBA	facility	neg	Maybe reconstruction of the library?
Grad	ExSci/OT/PT	facility	neg	Also I rarely use the floors 2-4 to study because they are kind of cramped or do
				not promote silent learning or comfortable areas. I would like to see a change to
PhD				the set-up as there has been on the first floor.
Grad	ExSci/OT/PT	facility	neg	I also feel like the computer areas are not large enough.
PhD				
UG 4	Hist/PolSci	facility	neg	not conducive to studying. 5th fl is only decent place
				should have separate computer bank along w/ separate printers solely reserved
				for printing!
				helpful staff

UG 4	Business, MBA	facilty	neg	There is such small walking space on the third and fourth floor it is supposed to be quiet but you are almost always getting disrupted by people walk by and having to squeeze by the people sitting
Grad	Education	facility	pos	Spacious areas for study and meeting with other students.
UG 1	Bio/Chem/Math	facility	pos	The Heritage Room is a great study asset and a relaxing, learning conducive environment.
Grad	Nurs/CommHealth	facility	pos	your library is state of the art and a modernized facility that allows a great deal of information for students academically.
UG 3	Bio/Chem/Math	facility	pos	The facilities are very nice but during finals week they can become overwhelmed.
UG 4	Bio/Chem/Math	facility	pos	The new arrangement of the back of the first floor is much better than it was.
UG 4	Bio/Chem/Math	facility	pos	The library has always been a great resource. I wish there were a few more
				windows in the study areas, particularly 1st floor, but that is not a big problem. ;-)
UG 5	Bio/Chem/Math	facility	pos	The larger 24 hour space is a great improvement over past years.
UG 4	Business, MBA	facility	pos	I like the new spaces in the library this year.
UG 4	Business, MBA	facility	pos	I am really happy that down on the first floor study area they put more tables and chairs so there is more areas to do work. For me I refuse to work in a cubical because the light never works half the time and they give you no room for all of your books.
UG 3	Education	facility	pos	the atmosphere of the entire library really aids in the learning experiences.
UG 3	Nurs/CommHealth	facility	pos	The library is an inviting and relaxing place to study. It has some good online resources such as EBSCOHost which make it much easier for me to fulfill my
UG 4	Nurs/CommHealth	facility	pos	I like having a lot of areas to study and the library did a nice job this summer getting more tables
UG 1	Phys/EE; comp Sci	facility	pos	I love the 5th floor!

UG 4	Bio/Chem/Math	facility	pos	The 24 hour spaces have greatly improved in the number of seats for students.
				Though we are grateful, there is still a difficulty finding seating with plugs
				available for electronics, such as laptops.
Grad	Nurs/CommHealth	faculty	neg	as an adult learner I find the resources available more than acceptable, but the
				tolerance of the library staff for someone who struggles with the computerized
				aspect is limited. I learned library skills when we still had the paper cards u had
				to sift through!!!The librarians are inpatient and make me feel like i am
				imposing on their time when I ask questions most high school kids probably
				know. The student assistants are far more respectful and helpful, maybe
				because they know what its like to feel insecure and intimidated by people who
				are supposed to be helping you.
Fac	Bio/Chem/Math	faculty	pos	The library faculty are extremely helpful, and are a pleasure to work with. Their
				involvement with on-campus activities makes the library presence on campus
				even stronger. Noteworthy individuals: Yarmey, Moylan, and Witek. Make sure
Assoc				that they are happy so they don't leave the U.
UG 1	Bio/Chem/Math	faculty	pos	The librarians are very helpful and help until the question is completely answered.
Staff	Business, MBA	faculty	pos	LOVE those reference librarians!!! They're the best!
Fac Asst	CHS, HA, HR	faculty	pos	Great job. The librarians are knowledgable and helpful.
Fac	Education	faculty	pos	I am satisfied with the services that the library provides and especially the
Grad	Education	faculty	pos	The reference librarians are the best!
UG 3	Education	faculty	pos	Librarians are relatively unknowledgeable of technological resources (such as
				the availability of computer programs on public terminals). Also, there should
				be discounted printing/copying in bulk (upwards of 50 pages at once). And
				ideally the whole library should be open 24/7, but at the very least there should
				be a quiet section in the 24 hour area.
		faculty	pos	Our research librarians do a great job.
UG 1	GenStud/Undeclrd	faculty	pos	I had gone to a librarian with a question of how to find and use certain online
				sources and she took her time out of the day before she was leaving and helped
				me. It was great help thank you.

Coofficiences (Deuch			average the Theory work average and here average theory would be work a set
			do a great job. They have helped me numerous time and they really deserve more credit for the job they do.
SocSciences/Psych	faculty	pos	The faculty is very helpful.
Nurs/CommHealth	funding	neg	needs additional financial resources
Business, MBA	furniture	neg	more reading chairs
	furniture	neg	there needs to be more tables available
Bio/Chem/Math	furniture	pos	I REALLY LIKE THE BOOTHS ON THE SECOND FLOOR
Bio/Chem/Math	furniture	neg	My one grievance is that chairs are too high and the desks are too low at the
			normal four-person study tables. I can't even cross my legs comfortably!
Business, MBA	furniture	neg	some chairs are comfort, but need more! I love 5th floor lobby, very quiet, and
			more open space than any where else!
Bio/Chem/Math	general	pos	I can get work done because there is plenty of space to work, and i like that.
Bio/Chem/Math	general	pos	Excellent library services!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
Bio/Chem/Math	general	neg	I have found the library to be a very accessible resource, helping me meet my academic goals.
Bio/Chem/Math	general	pos	I love all of the resources available, the different floors with different levels of
			noise, and the staff
	-	•	Generally very good
	-	-	Amazing resources, and study spots.
	1	- i -	keep up the good work
Bio/Chem/Math	general	pos	I spend Sun-Sat at the library trying to advance and graduate as a third year
			senior and attend Medical School. I find the space to be totally conducive to
			studying, learning, and understanding material, both independently and in
			groups. It is a very good environment to grow and focus. I will miss the "lib @ U"
			when I graduate. This has changed my library experience and made me feel
			more at home.
Bio/Chem/Math	general	pos	The library has been an asset to my success as a college student. I appreciate the
			study spaces and the printing services available to students.
Business, MBA	general	pos	You guys are doing a great job. Thanks.
	Business, MBA Nurs/CommHealth Bio/Chem/Math Bio/Chem/Math Bio/Chem/Math Bio/Chem/Math Bio/Chem/Math Bio/Chem/Math Bio/Chem/Math Bio/Chem/Math Bio/Chem/Math Bio/Chem/Math Bio/Chem/Math	Business, MBAfurnitureBusiness, MBAfurnitureBio/Chem/MathfurnitureBio/Chem/MathfurnitureBio/Chem/MathfurnitureBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/MathgeneralBio/Chem/Mathgeneral	Business, MBAfurniturenegBusiness, MBAfurniturenegBio/Chem/MathfurnitureposBio/Chem/MathfurniturenegBio/Chem/MathfurniturenegBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralnegBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/MathgeneralposBio/Chem/Mathgeneralpos

Grad	Business, MBA	general	pos	I'm completely satisfied with the services provided at the library.
Grad	Business, MBA	general	pos	Good job!
Grad	Business, MBA	general	neg	Again, the overall quality of library service could be improved.
UG 1	Business, MBA	general	pos	The library helps me stay on task
UG 1	Business, MBA	general	pos	I go to the library almost everyday, and I thoroughly enjoy it.
UG 2	Business, MBA	general	pos	Keep up the great service.
UG 2	Business, MBA	general	pos	I like the library a lot.
UG 3	Business, MBA	general	pos	The services and equipments provided are great!
UG 5	Business, MBA	general	pos	Love the library, use it to study all the time. More free coffee and food would be ideal.
Grad	CHS, HA, HR	general	pos	I always find the library staff to be knowledgeable whenever I have had a question in the past. I enjoy going to the library to find resources for my projects. It can be difficult to get there because I do commute to campus two days out of the week. When I do go, I am always very satisfied with the services there.
Grad	CHS, HA, HR	general	pos	Great work! The library is beautiful and useful!
UG 2	CHS, HA, HR	general	pos	Having read the recent pamphlet on the Library and it's 20th year anniversary, I am very pleased with what the library has accomplished in the last 20 years and and continue to plan for the future. I am proud to say that I love my library!
UG 2	CHS, HA, HR	general	pos	I have been very satisfied with my experiences with the library. I have just found that a lot of the books, especially dealing with counseling, are very outdated and not new.
UG 3	CHS, HA, HR	general	pos	love that place
Fac	Comm/MIT	general	pos	You are doing an excellent job! Between many years of attending and working at various institutions of higher education (at least 5), the quality of your holdings and the helpfulness of your staff is the BEST!
UG 2	Comm/MIT	general	pos	Everything is very organized and the workers are willing to help you all of the time.
UG 4	Comm/MIT	general	pos	good job!

UG 4	Comm/MIT	general	pos	The Library services are great. Especially employee Nicholas Kueny.
UG 1	Education	general	pos	library rocks!!
UG 2	Education	general	pos	The faculty is great and I can always find what I need. As an English Education
				major, I always need books, and I so far have found every book I need there!
UG 3	Education	general	pos	I think our library is wonderful! Very helpful workers. There's also always a
				place I can find to do the work I need to do. As a commuter, this is a wonderful
				place to come to!
UG 4	Education	general	pos	The library is an inviting study space. It has knowledgeable staff, and plentiful
				resources.
UG 4	Education	general	pos	Great!
UG 4	Education	general	pos	The library services are wonderful! They are extremely helpful.
Fac	Eng/WorldLang	general	pos	The library is one of the most comfortable and welcoming places on campus.
				From the professionalism and kindness of the staff, to the smell of coffee wafting
				from the first floor, the library is the place I want to go to read, study and get
				expert assistance.
Fac Adj	Eng/WorldLang	general	pos	I have used the libraries in many institutions, and I have to say that I am more
				than only pleased with how the University of Scranton's compares to the others,
				but am also compelled to laud that library, and confident that the library will
				continue to keep up its good work. I love going to the library; I love talking to the
				staff who always make me feel welcome and never make me feel stupid (even
				when I am just a tad so). What I especially like is how the staff often adds to the
				lessons and ideas that I have presented to my class, encouraging my studentsand
				meto take consider some other avenues. I really love the library and could go on
				and on
Fac Asst	Eng/WorldLang	general	pos	I am grateful for our library resources, but even more so for our librarians. I
Fac Assi	Elig/ WorldLang	general	pos	frequently praise our library, in public, to students, to colleagues on campus and
Fac Drof	Eng/WorldLang	gaporal	noc	nationally. You all are doing a fantastic job. Thank you. I love the library and my librarians!I use Interlibrary loan often, I call the reference
Fac PIOI	Elig/ WorldLang	general	pos	desk, I go to the reference desk for help, I send my students. Librarians are
				awesome!
Fac	ExSci/OT/PT	general	nos	Our library resources, faculty and staff are outstanding. the largest jewel in our
Assoc		Bellela	pos	University's crown!
	ExSci/OT/PT	general	nor	The library is one of the best things at the U.
i at Asst		general	pos	The library is one of the best tillings at the O.

Grad	ExSci/OT/PT	general	pos	pretty good overall, wish we had some more journals in the medical fields and
PhD				JOSPT
UG 1	ExSci/OT/PT	general	pos	The Library is my primary place of studying! Great job.
UG 1	ExSci/OT/PT	general	pos	I think the library runs very well and is a very big help when trying to get major studying done.
UG 1	ExSci/OT/PT	general	pos	Being that it is only my first semester here I feel as if I have more to learn about the library. I plan on going to the library more often and look forward to utilizing its resources.
UG 2	ExSci/OT/PT	general	pos	I enjoy going to the library when I need to study or get lots of work done. It is not a place I hate going to.
UG 4	ExSci/OT/PT	general	pos	Great place to get resources for school work and to study
UG 1	GenStud/Undeclrd	general	pos	The Library serves as a great resource for assignments and projects in all classes.
UG 1	GenStud/Undeclrd	general	pos	The library is very useful for focusing.
UG 1	GenStud/Undeclrd	general	pos	Nothing love the library
UG 3	GenStud/Undeclrd	general	pos	There are many resources available and the staff is very helpfull and friendly.
				Compared to the library at my last school, as I am a transfer student, it is
				definitely a step up in the amount of material available.
Fac	Hist/PolSci	general	pos	Very pleased with my library experience overall
Fac Prof	Hist/PolSci	general	pos	excllent; I use the library heavily and find the staff to be knowledgable and professional. Thank you.
UG 1	Hist/PolSci	general	pos	I really do appreciate the staff and the online resources available to us. I think overall the library is going a great job at providing services. The one thing I use the most is the 24 hour space. I love using the group study rooms.
Fac Prof	Nurs/CommHealth	general	pos	Excellent staff and resources; needs additional financial resources
Grad	Nurs/CommHealth	general	pos	The library is a great resource and has great employees for assistance
UG 2	Nurs/CommHealth	general	pos	I have overall been very pleased with the library here on campus. I regularly use its resources for my schoolwork.
UG 3	Nurs/CommHealth	general	pos	Overall the library has a comfortable atmosphere and has an adequate amount of resources and friendly staff.

UG 3	Nurs/CommHealth	general	pos	Library is really nice, but info on how to find a book is not accurate and takes away
				time.
Grad	Phil/Theo	general	pos	I made extensive use of the library as an Undergrad and as an employee for
				over 29 years. I have always been greatly pleased with the service it has
				provided. I am now retired from work and a full-time Grad student and look
				forward to continued use of the Library.
Fac Asst	Phys/EE; comp Sci	general	pos	In my experience (of 20+ years at the U of S), the library is the best-run operation
				on campus, at least among the departments/offices with which I interact.
UG 3	Phys/EE; comp Sci	general	pos	I feel the library is doing a wonderful job. Everytime I need help there always
				seems to be someone ready to give me a hand finding a book or even a good
				resource.
Grad	SocSciences/Psych	general	pos	Love the library!
Staff	SocSciences/Psych	general	pos	library is useful and efficient the efforts made to always improve and
				accomodate needs are appreicated
UG 1	SocSciences/Psych	general	pos	I think that over all the library is a great place to study when I need quiet time to
				study the subject. I do like the rooms in the loyola science center a little more
				because it's more blocked off and some of the rooms have chalkboards which
				allow me to write out my thoughts on a grander scale.
UG 3	SocSciences/Psych	general	pos	I think the school library is a very useful resource here at the University and all of
				the faculty do a great job - and are greatly appreciated!
UG 3	SocSciences/Psych	general	pos	I have never had a bad experience utilizing any of the library's resources. In fact,
				any time I go to the library with questions, I end up leaving with more answers
				than I had questions, and more resources than I imagined I had available to
				utilize in completing my task. Literally, I've never had a better experience in a
				library anywhere else.
UG 4	SocSciences/Psych	general	pos	Extremely pleased with service and technology at the library. Offering lap top
				rental is very helpful as well as 24hr access. Librarians are always willing to help
				and access to their help is very easy even not in person. The library is very clean
				and well organized and there is a perfect place to complete almost any task. I
				have no criticism. Well done.

UG 4	ExSci/OT/PT	general	pos	Library resources have been excellent for research purposes. OT major requires
				various research projects. Librarians are always willing to help find the articles,
				or answer questions or concerns I have in finding articles. The added study
				rooms on the 2nd floor were a great idea for group study, as well.
UG 4	Business, MBA	general	pos	Always very clean, staff always very friendly, I can always find resources
				needed, the website is easily navigated and scholarly journals are always
				available online and very helpful, there could be more resources for group study
				(study rooms with computers can be hard to find). I hope the library can also
				continue to have actual books available even with technological advances and
				increased use of computers.
UG 4	CHS, HA, HR	general		I rarely use the library for study purposes but I do use the online journal search for
UG 3	ExSci/OT/PT			articles and I use the library to print.
06.3		general	pos	When I go to the library, I am normally very productive. The staff is usually
				helpful. One student worker was really nice and went out of her way to help me
				the other day. I think her name was Laura. I use the online catalog to find
				articles for class and also use the print journals, too. Overall, good work.
UG 1	Hist/PolSci	general	pos	I love going to the library to study. It helps me to focus, and get my work done.
				The faculty and staff are very kind and helpful whenever I need help.
UG 1	SocSciences/Psych	general	pos	I like the libarary a lot
UG 4	ExSci/OT/PT	general	pos	The library is great and the people who work in the library are awesome, they
				are always there to help you and are really nice about everything. Even the
				maintenance staff are nice. The computers work pretty well and the print too,
				however we DO NOT GET ENOUGH INITIAL PRINTS i ran out of prints within
				the first week and a half; my EXSC department is really ridiculous about using
				their computers and printing when they ask us to print out ridiculous amounts
				of ppt's or notes for class. Its ridiculous when it comes to that aspect. The only
				other negative thing i can say is the private study rooms, i know that over this
				past summer you added a few more rooms and big tables to work on however it
				still is not nearly enough to accommodate the number of group-working
				students at this school on a nightly basis.
UG 1	ExSci/OT/PT	group study	neg	I go to the library every day and really enjoy the spaces, I think there needs to be
			1	more group study rooms on every floor and in the after hours sectior

UG 1	Bio/Chem/Math	group study	neg	The best thing to help me, would be more studying spaces to hold group study
				sessions.
UG 1	Bio/Chem/Math	group study	neg	More group study rooms would be nice.
UG 1	Bio/Chem/Math	group study	neg	I think they need more private quiet rooms for study and should be open more hours.
UG 1	Bio/Chem/Math	group study	neg	The 24 hour room is very loud, especially right after the library closes. It is not conducive to studying and learning at all. It would also be a good idea to add more cubicles for people to do individualized work because the soft couch like chairs have a very small desk attached and they drastically reduce the seating capacity.
UG 3	Bio/Chem/Math	group study	neg	I think that we should have more study rooms or a stronger policy with giving up a study space to a group if you are studying alone. It is very difficult to find a study room after classes at prime time.
UG 4	Bio/Chem/Math	group study	neg	One of the main things I would like to change about the library is the lack of group study space.
Grad	Business, MBA	group study	neg	Historically the library had space for group work however the availability of these rooms were limited.
UG 3	Business, MBA	group study	neg	Great place to study, there needs to be more study rooms though.
UG 3	Business, MBA	group study	neg	more study rooms
UG 4	Business, MBA	group study	neg	more resources for group study (study rooms with computers are hard to find)
UG 3	CHS, HA, HR	group study	neg	i wish there were more study rooms
Grad	ExSci/OT/PT	group study	neg	need more study rooms
Grad	ExSci/OT/PT	group study	neg	BE MORE DILIGENT IN FREEING UP STUDY ROOMS.
Grad PhD	ExSci/OT/PT	group study	neg	Need more tables and study rooms that are more sound proof
Grad	ExSci/OT/PT	group study	neg	I wish that there were more study rooms because they always seem to be filled when I need one. I also feel like the computer areas are not large enough. I enjoy that laptops can be taken out and have found that helpful.

UG 4	ExSci/OT/PT	group study	neg	The only other negative thing i can say is the private study rooms, i know that
				over this past summer you added a few more rooms and big tables to work on
				however it still is not nearly enough to accommodate the number of group-
				working students at this school on a nightly basis.
UG 4	ExSci/OT/PT	group study	neg	More cubicles would be better than tables
UG 5	ExSci/OT/PT	group study	neg	I have trouble finding adequate study rooms and quite space especially when
				others are around
UG 4	SocSciences/Psych	group study	neg	More study rooms would be nice but I doubt this will change.
UG 1	Nurs/CommHealth	group study	neg	I would like more group study spaces to be open 24 hours, such as those found in
				the back of the first floor's 24 hour room.
UG 4	Nurs/CommHealth	group study	neg	More group study rooms would be great!
UG 3	SocSciences/Psych	group study	neg	more group study rooms
UG 1	Bio/Chem/Math	hours	neg	should be open more hours.
UG 1	Bio/Chem/Math	hours	neg	Often, I find that the 24-hour room becomes excessively crowded, especially at
				11:00-11:30pm when the library closes down the other floors and LSC closes. This
				puts great stress on the 24-hour room and more often than not, it is difficult for a
				person having just walked in during those times to find a seat. I would like to work
UG 3	Bio/Chem/Math	hours	neg	The upper floors of the library close too early. I get that the first floor is open all
	-, ,		-0	night but it is way too loud down there to concentrate. Either keep the upper
				floors open later or you should have compus security ensuring that the volume
				of the students on the first floor is kept at the minimum.
UG 4	Business, MBA	hours	neg	More services offered after hours.
UG 4	Comm/MIT	hours	neg	I think that the library should be open later than 11:30 on the weekdays.
				Sometimes the first floor that is open 24/7 gets really loud towards the end of
				the semester. I also do not appreciate being asked numerous times to leave as I
				am packing my bags by one of the library employees who are rushing to get out
				of there.
UG 3	Education	hours	neg	And ideally the whole library should be open 24/7, but at the very least there
				should be a quiet section in the 24 hour area.

UG 4	ExSci/OT/PT	hours	neg	I am also strongly displeased with when and how the library closes there should
				be more floors open 24 hours and not a constant announcement at 11pm. I feel
				like can't study on the first floor since everyone goes down there at 11.
UG 4	ExSci/OT/PT	hours	neg	I feel that the library should at least keep the 2nd floor open 24hours because 1
				floor open is ridiculous.
UG 4	Hist/PolSci	hours	neg	It would be nice if the library were open until at least 12 or 1 am on weeknights - it
				can get very crowded and loud on 1st floor and I feel like having another floor or
				two open would be useful to students.
UG 4	Nurs/CommHealth	hours	positive	I think leaving the entire first floor open as the pro-deo room is extremely
				beneficial. I find that some computers, especially on the third and fourth floor, do
				not let students log in like the computers downstairs on the first and second floor.
				The username is inferno (or something along those lines) and I never know the
				password. [note: this was eliminated when the new thin client computers were
				placed summer 2012]
UG 4	Nurs/CommHealth	hours	neg	Sunday hours should be earlier, many people like to get their work finished up
				early sunday morning so they can watch football all day! Also, java city's hours
				should be changed and be more available. Thank you!
Fac Asst	Phil/Theo	hours	neg	On the whole, I think we do quite well for the size and type of institution our
				library serves. However, given the university's persistent claim to support
				faculty research, it amazes me that faculty have such limited access to the
				library premises during weekends and many/most holidays. Opening at noon is
				evidence to me of unseriousness as a research facility: it says plainly that the
				main clients intended are students. I understand the institution's basis for this
				rationale (tuition), but I disapprove profoundly - not only with the position but
				with the soundness of the logic underpinning that position.
UG 3	SocSciences/Psych	hours	neg	More 24 hour study space. The room on the left gets very loud after hours and the
				room on the right doesn't have adequate study space.
UG 4	SocSciences/Psych	hours	neg	I think the library should stay open until midnight The first floor gets very
				crowded for the first half hour the library is closed and can get quite loud.

UG 4	Phil/Theo	ILL	neg	It would be fantastic if we didn't have to pay for ILL articles. Expensive!
Grad	Business, MBA	individual study rooms	neg	The Library needs to add more individual study rooms, and NOT just for large groups of students (3-4 or more).
UG 4	Bio/Chem/Math	information literacy	neg	Also, I think there should be a more intensive library orientation to freshman stressing and instructing the use of journal article search engines. hey are still
UG 2	Bio/Chem/Math	information literacy	neg	And one on one interaction could be better. Sometimes I feel like I'm just being directed rather than helped.
Fac Prof	Bio/Chem/Math	collection	neg	Print collections are weak, shameful, etc. There is no reason to not accept journal collections when the collections are at such an abysmal weakness level.
Fact Lect	Phil/Theo	missing items	neg	What might be the process for tracking down items that are missing? I have put in one or two requests, but never heard back. Thank you.
UG 1	Bio/Chem/Math	noise	neg	In general I'm pleased with the library's services. I only wish there was a quiet section for the 24 hour room and a talking section.
UG 1	Bio/Chem/Math	noise	neg	Sometimes when I'm studying on the 5th floor, staff blatantly speak outloud and disrupts my studying. I understand they need to get work done but they should take care of any business that requires speech in the stair well just like everyone else.
UG 1	Bio/Chem/Math	noise	neg	People need to be made more aware that the study rooms are not sound proof and not meant for extremely loud talking. This disturbance has been a weekly problem for me and my friend trying to work.
UG 2	Bio/Chem/Math	noise	pos	The only problem with the library is space. The computers and group study rooms are generally always full at times when I need them during the day. I think there should be more room where it is acceptable to be somewhat noisy. I am literally afraid of going to the 4th or 5th floor because of the glares. So I think most students would see that as "wasted" space where groups can't go to study.
UG 3	Bio/Chem/Math	noise	neg	The library has really helpful employees. The only problem I have is the lack of quiet study spaces at night. If there were more study rooms it would be fantastic and could help students focus when the room gets noisy.

UG 3	Bio/Chem/Math	noise	neg	I get that the first floor is open all night but it is way to loud down there to concentrate. Either keep the upper floors open later or you should have compus security ensuring that the volume of the students on the first floor is kept at the minimum.
UG 3	Bio/Chem/Math	noise	neg	It should be a rule that you can't listen to head phones above the second floorsome people simply do not care how loud their music is and it is VERY distracting to studying
UG 4	Bio/Chem/Math	noise	neg	It's always too loud on the 1st and 2nd floors
UG 4	Bio/Chem/Math	noise	neg	The noise level on the second floor by the circulation is a bit high at times. The temperature drops in the 24 hour sections at night this causes a decrease in
UG 4	Bio/Chem/Math	noise	neg	I think there needs to be stricter policies on being quite in the library. Students rend to use it as a social hour when people are trying to study.
Grad	Business, MBA	noise		 Each of these comments are regarding those items which did not earn my highest rating: #7) The library really needs to add more individual study rooms, and NOT just for large groups of students (3-4, or more). They also need to make it clear that students in those 'large group' rooms should not be shouting/partying at the top of their lungs. It's exceedingly rude, and completely unbecoming of a University-
Grad	Business, MBA	noise	neg	The Library also needs to make it clear that students in those "large group" rooms should not be shouting/partying at the top of their lungs. It's exceedingly rude, and completely unbecoming of a University-level student. The Library staff should send someone 'on rounds' and tell those loud groups to quiest down. If the noise resumes, the library should expel those students from the room for the rest of the day.
UG 2	Business, MBA	noise	neg	the first floor should be required to be more quiet after hours
UG 2	Business, MBA	noise	neg	The only thing I would change about the library is stressing the quiet levels on the higher floors. Recently, it seems that students don't know that the higher levels of the library should be complete silence.
UG 3	Business, MBA	noise	neg	The 24 hour room is often both too loud and crowded after the library closes. The library make a really great effort with the texting and everything which is

UG 3	Business, MBA	noise	neg	The room on the left gets very loud after hours and the room on the right doesn't have adequate study space.
UG 4	Business, MBA	noise	neg	Need more quiet study rooms.
UG 4	Business, MBA	noise	neg	The fifth floor has become entirely too loud. It used to be complete silence in there, but there is some janitor that checks his email on that floor with his walkie talkie on full volume. This is very distracting!
UG 4	Comm/MIT	noise	neg	Sometimes the first floor that is open 24/7 gets really loud towards the end of the semester. I also do not appreciate being asked numerous times to leave as I am packing my bags by one of the library employees who are rushing to get out of there.
UG 3	Education	noise	neg	at the very least there should be a quiet section in the 24 hour area.
UG 2	ExSci/OT/PT	noise	neg	The library is way too loud on the first floor when all of the other floors close and I think that that Is a waste of space because I know a lot of people can't study in loudness.
UG 4	ExSci/OT/PT	noise	neg	After hours at the library should be quiet hours or the other floors should be open, possibly if students were trained to run late hours at the library maybe until 1am or so. I have found that I cannot concentrate at the library after hours due to noise
UG 4	ExSci/OT/PT	noise	neg	After 11 the first floor is very loud and very difficult to study down there.
UG 3	Nurs/CommHealth	noise	neg	A 24 hour quiet zone would be great!
UG 2	SocSciences/Psych	noise	neg	library in general can be quieter.
UG 3	SocSciences/Psych	noise	neg	The quiet room is my go-to spot for studying. However, some people abuse this privilege and talk openly while they are in the room. Maybe a way of monitoring the quiet room should be implemented.
UG 4	SocSciences/Psych	noise	neg	The first floor gets very crowded for the first half hour the library is closed and can get quite loud.
UG 1	Bio/Chem/Math	orientation	neg	I think the Heritage Hunt at the beginning of the school year for freshman students can use a lot of improvement. My group only had to find posters in places, therefore, I didn't learn how to use the library, where books, magazines, and newspapers are located, or how to use Skydrive and other online resources offered by the library.

UG 1	Bio/Chem/Math	orientation	neg	The Library Scavenger Hunt was highly ineffective and a tour would have been better to learn the ways of the library.
UG 3	Bio/Chem/Math	orientation	neg	And one on one interaction could be better. Sometimes I feel like I'm just being directed rather than helped.
UG 4	Bio/Chem/Math	orientation	neg	I wish we had a greater variety/more science journals. There have been times I needed to ask my sister to use her Temple University Portal to search for articles that were unavailable to us. Also, I think there should be a more intensive library orientation to freshman stressing and instructing the use of journal article search engines They are still difficult for me to use as a senior. The library staff is really very, very nice and very helpful, However sometimes i wish there was someone who had more science knowledge (even just more knowledge on the scientific writing process if not actual scientific knowledge) because sometimes I don't get the help I need when trying to write a scientific research paper.
Grad	Business, MBA	orientation	?	I never received any kind of tutorial or seminar from the University Library on the trustworthiness of a source. An an MBA student, I feel that such a tutorial would be an insult to my intelligence. In fact, if a significant number of such ignoramuses are University students, then the Admissions office REALLY needs to re-work its vetting process. by 18 years of age, one should possess enough basic intelligence to judge the "trustworthiness' of a source. It's not the University's job to take the student back though middle school again
UG 1	Business, MBA	orientation	neg	More places to scan and a "floor plan"/map. The directory on the first floor is a good start, but once you get to the floor you need to be on, it's easy to get lost looking for the section that you want to be in.
UG 4	CHS, HA, HR	orientation	neg	Often I find articles I need are not in the library resources and cannot gain access to them.

UG 3	Eng/WorldLang	orientation	neg	Being an "undergradute" Graduate student, I feel like I do not use the library to
				its fullest potential because I am not very familiar with it, or where to find
				information. Sometimes it is easier and less time consuming to find the
				information elsewhere.
Grad	ExSci/OT/PT	orientation	neg	I believe the library is extremely helpful in electronic research locating and the
				databases available to us, yet when trying to access these sites off campus or
				out of the library it is difficult. As a scranton student I feel we should be able to
				login from any computer and get the same resources made available to us. Also
				I rarely use the floors 2-4 to study because they are kind of cramped or do not
				promote silent learning or comfortable areas. I would like to see a change to the
PhD				set-up as there has been on the first floor.
Grad	ExSci/OT/PT	orientation	neg	wish we had some more journals in the medical fields and JOSPT
PhD				
UG 4	ExSci/OT/PT	orientation	neg	I am strongly displeased at the difficulty of looking for articles on the online
				database. I am also strongly displeased with when and how the library closes
				there should be more floors open 24 hours and not a constant announcement at
				11pm. I feel like can't study on the first floor since everyone goes down there at
				11.
UG 4	ExSci/OT/PT	orientation	neg	I don't think the library is very helpful for sources. I feel that it takes more time
				to research a topic then write a paper on it. I also think that it is a major
				distraction for the library to continuely announce that it is closing. After 11 the
				first floor is very loud and very difficult to study down there. I feel that the
				library should at least keep the 2nd floor open 24hours because 1 floor open is
			_	ridiculous.
UG 2	Nurs/CommHealth	orientation	neg	It would be great to have a way to send document from my laptop to a Pharos
				station from anywhere on campus (dorm, LSC, etc.).
UG 3	Nurs/CommHealth	orientation	neg	info on how to find a book is not accurate and takes away time
UG 1	Phys/EE; comp Sci	orientation	neg	Need to update the software on the desktops there. Every time i go to Java City, it
				says they are open but there is nobody there ever.
Grad	SocSciences/Psych	collection	neg	I think it's a beautiful library, but sometimes it can be overwhelming. I also get
				frustrated at how many articles accessed through the library's online sources are
				not instantly available. Sometimes it's hard to figure out how to get them.

UG 4	SocSciences/Psych	orientation	neg	Internet resources slightly more difficult to use.
Fac	Business, MBA	outreach	neg	Outreach to online MBO students could have better connections, but I think any failure is on the program end
Grad	ExSci/OT/PT	photocopying	neg	It would be nice to have copies come out of student's print money instead of Royal money.
Grad	Business, MBA	print	neg	Attention Library Staff, WAKE UP, and smell the coffee! Today's University students are more liely to 'GOOGLE' the answer first, before engaging in utterly time-consuming Library resrach. Also, it would do you so much good if the next survey contained the question: "how many books have you completely read in the last year?" the answer would astonish you all. The overwhelming number of students in this generation do not read for leisure. Therefore, all of those PHYSICAL COPIES of books You should make the books available/downloadable online. With all the additional space, you could then devise more personal study rooms. Also, fair warning, but the NEXT GENERATION of students entering the University (from 2013-2023) are even more dependent on GOOGLE, and many lack even a basic understanding AND desire to conduct research. In other words, this survey assumes that you are dealing with the same kind of student body that existed until around 2005. Student attitudes towards research are changing, and they are using the Internet in 99% of all assignments. Books, journals, periodicals, and newspapers might as well be dead mediums, because students today don't want to bother reading them.
UG 2	Bio/Chem/Math	printing	neg	Undergraduate students only recive 200 prints per semester. I think that needs to be increased because most of the classes requires you to print your manuals online. So I use up all my prints even before the semster gets over.
UG 3	Bio/Chem/Math	printing	neg	Have working printers that don't jam as much and give students more free prints.

Grad	Business, MBA	printing	neg	Over all I'm satisfied with the services provided except the printing procedures.
				It's annoying to put a password to every work I need to print.
				I attended schools in my undergrad and never faced something like SLIDE YOUR ID
				TO PRINT.
				It is a time consuming and I hope that you work on this and change it.
UG 3	Business, MBA	printing	neg	Free prints would be helpful or more reading chair and study rooms.
UG 2	Education	printing	neg	The library is generally very good. Something that would be really useful would be
				access to a colored printer- even if it meant a higher charge.
UG 3	Education	printing	neg	Also, there should be discounted printing/copying in bulk (upwards of 50 pages
				at once)
UG 3	ExSci/OT/PT	printing	neg	More prints are a necessity.
UG 4	ExSci/OT/PT	printing	neg	More free prints please.
UG 4	ExSci/OT/PT	printing	neg	DO NOT GET ENOUGH INITIAL PRINTS i ran out of prints within the first week
				and a half; my EXSC department is really ridiculous about using their computers
				and printing when they ask us to print out ridiculous amounts of ppt's or notes for
				class. Its ridiculous when it comes to that aspect.
UG 4	ExSci/OT/PT	printing	neg	There should be more free prints.
UG 1	Hist/PolSci	printing	pos	They gave me help to learn the Pharos system.
UG 1	Nurs/CommHealth	printing	neg	My bio class is taught completley out of notes! I spent 10 dollars a chapter on
				notes, you should have discounts or free prints for classes that use notes as their textbook
UG 4	Phil/Theo	printing	pos	I find the free prints highly convenient, though.
UG 4	SocSciences/Psych	printing	neg	More free prints please and there should be free copies as well!
UG 4	SocSciences/Psych	printing	neg	More printing stations and computers in the 24 hour Pro Deo Room
UG 3	CHS, HA, HR	collection	pos	Library sources are amazing at the University of Scranton! Totally satisfied!
Grad	ExSci/OT/PT	collection	pos	Since I have been enrolled as a graduate student, the abundant resources that the
				library has to offer have certainly become evident. I utilize these resources very often with success! Thank you!

UG 3	Hist/PolSci	collection		I love the school library because it has an abundance of resources both physical and electronic which I love!
UG 4	SocSciences/Psych	social media	pos	I appreciate the library's use of social media.
UG 2	Phys/EE; comp Sci	staff	pos	Everyone is really nice!
UG 1	Bio/Chem/Math	staff	pos	Very courteous.
UG 2	Bio/Chem/Math	staff	pos	The library staff has always been very helpful and welcoming. I have no qualms
				about asking a question. The only problem with the library is space. The
				computers and group study rooms are generally always full at times when I
				need them during the day. I think there should be more room where it is
				acceptable to be somewhat noisy. I am literally afraid of going to the 4th or 5th
				floor because of the glares. So I think most students would see that as "wasted"
				space where groups can't go to study.
UG 2	Bio/Chem/Math	staff	neg	The staff can be unfriendly at times as well which is very unlike the campus
002	Bio, chem, mach	Starr	1108	atmosphere.
UG 4	Bio/Chem/Math	staff	pos	Barb in circulation is awesome! She's helpful, knowledgeable, and always friendly!
				She deserves a raise!
UG 4	Bio/Chem/Math	staff	pos	The circulation staff is always helpful and professional! My one grievance is that
				chairs are too high and the desks are too low at the normal four-person study
				tables. I can't even cross my legs comfortably!
UG 4	Bio/Chem/Math	staff	pos	the library staff is really very, very nice and very helpful
UG 5	Bio/Chem/Math	staff	pos	Most library personal are friendly/helpful. The website is very useful for finding
				information for research/papers. The larger 24 hour space is a great improvement
				over past years. The copy rooms need to be checked more for copier malfunctions
				and staple replacement.
Fac	Business, MBA	staff	pos	I am very happy with the services provided by Weineberg Memorial Library. The
				staff are always helpful and are genuinely interested in helping all who need their
				services. They are also doing a wonderful job in updating the collections and
				technology and presenting regular workshops and seminars to educate the user
Assoc				community of resources within and outside the library.

Fac Prof	Business, MBA	staff	pos	All of us across campus are very fortunate to have such an outstanding library staff. They are very helpful and equally gracious. (Seriously, I brag about all of you!)
UG 2	Business, MBA	staff	pos	The staff does a great job in satisfying the needs of the students here at the University of Scranton.
UG 3	Business, MBA	staff	pos	The people working are friendly and helpful. The services and equipment provided are great!
Grad	CHS, HA, HR	staff	pos	The library staff has always been incredibly knowledgeable and helpful. The technology and overall design of the library (work spaces) is out of touch and needs to be updated. Also, additional online journals and resources should be acquired.
UG 3	Comm/MIT	staff	neg	I have had both good and bad experiences in the library. The women there are always nice where I even became friends with one of them. Some men though are not always the nicest or the most useful. It kind of gets annoying because some of them I dont like seeing at the desk on second floor because I know I am not going to get far with what I need.
UG 4	Comm/MIT	staff	pos	I have always been very impressed by the library staff's interest in helping students find the information they need, especially electronically. If I ever needed an article our library did not have, I would send a quick note to the
				library's help desk, and I would have the article in my e-mail days later.
Grad	Education	staff	pos	Staff is pleasant and helpful. Spacious areas for study and meeting with other students.
UG 1	Education	staff	pos	The employees at the library are extremely helpful to me every time I go to them for help.
UG 3	Education	staff	pos	The staff is always ready and willing to accomodate my needs and provide any help possible and the atmosphere of the entire library really aids in the learning experiences.
UG 4	Education	staff	pos	Mary Feighan is the best Weinberg Memorial work study employee.
UG 4	Education	staff	pos	I am very pleased with the library staff. The only thing that sometimes bothers me is that there are not enough computers to print things off of in the early morning.
Fac Prof	Eng/WorldLang	staff	pos	Our library staff is always helpful, courteous, and pleasant. I appreciate their knowledge and professionalism. I have never been disappointed in the service I have received.

UG 4	Eng/WorldLang	staff	pos	Pat Morrison is super nice and so are the women at Java City. I wish it was easier
				to navigate the library's sight in terms of finding articles via other search engines.
Fac Assoc	ExSci/OT/PT	staff	pos	I have never seen more helpful people in a library anywhere. They are great.
Grad	ExSci/OT/PT	staff	pos	I have had wonderful service from the reference librarians, both on the phone
				and electronically. Sheila Ferraro always gives prompt, courteous service and
				Bonnie was a great help today with interlibrary loan information. I have worked
				at many libraries and being a distance student leaves me vulnerable to missing
				critical information for my doctoral program. I am so pleased with the staff at
PhD				Univ of Scranton Library.
UG 1	GenStud/Undeclrd	staff	pos	i have received exceptional help no matter my question.
UG 4	Hist/PolSci	staff	pos	helpful staff
Fac Prof	Nurs/CommHealth	staff	pos	I find the staff extremely helpful and easy to talk to
Fac Prof	Nurs/CommHealth	staff	pos	The library staff is awesome. Betsey rules. Kevin is tremendous. Great crew
UG 4	Nurs/CommHealth	staff	pos	there always willing to assist even on the weekends! The library staff has truly helped to the best of their ability with our research
00 +		Starr	p03	project this semester. Great job! Such a huge help!
UG 2	SocSciences/Psych	staff	neg	In order to improve my library experience I think that the staff could be a little
				more helpful and the library in general can be quieter.
UG 4	SocSciences/Psych	staff	pos	A woman, do not know name, elped me find something in reserve one day and
				was extremely helpful even when it wasn't correctly put in the computer and filled
				out.
UG 4	Nurs/CommHealth	staff	pos	I think the library staff is great, always helpful and accessible. I like having a lot
				of areas to study and the library did a nice job this summer getting more tables.
				In regards to online resources as a nursing major I use nursing reference center
				all the time and CINHAL. When completing research projects staff is more than willing to help
UG 4	SocSciences/Psych	staff	pos	Library staff excellent. They are able and ready to answer all of my questions.
			P 00	Internet resources slightly more difficult to use.
UG 3	ExSci/OT/PT	survey	neg	Make the survey less complicated next time.

UG 2	GenStud/Undeclrd	survey	pos	This survey was pretty confusing looking. Next time make it a little easier to
				understand. I like the library though, does a good job of helping students.
UG 4	Bio/Chem/Math	temperature	neg	The temperature drops in the 24 hour sections at night this causes a decrease in
				focus.
UG 4	Phil/Theo	temperature	neg	It is never a comfortable temperature in study spaces, which severely inhibits my
				desire to go there to do work. Computers in the first-floor space near the print
				station are often unable to be booted up. I have come across certain articles in
				journals via databases that I would have liked to use for research, only to find that
				I only had access to the citation, not the article text.
				I find the free prints highly convenient, though.
UG 5	Bio/Chem/Math	webpages	pos	The website is very useful for finding information for research/papers
Grad	Business, MBA	webpages	neg	Overall very satisfied with the resources that is been provided by the library.I feel
				the Library website can be improved and made more user friendly.
UG 4	Eng/WorldLang	webpages	neg	I wish it was easier to navigate the library's site terms of finding articles via other
				search engines.
UG 4	ExSci/OT/PT	webpages	neg	The library home website is confusing to use, especially for trying to get ILL or
				PALCI books
UG 3	Business, MBA	x not library		It would be really great if the library got suggested reading from professors in the
				different majors so if we wanted to do some outside reading there was
				suggestions from different professors. I think it would be nice, for example, for
				some of my finance professors to recommend some books for students preparing
		activity		to go into the field of finance or investing.
UG 2	CHS, HA, HR	x not library		Use the library resources more online through Angel than I go to the library
		activity		

timed with stop

replacing jack

VDI now

not

wireless;

last year