### Technical Consultants at the CTLE

The CTLE employs a small team of technically savvy students known as TechCons and provides them with real-world experience. TechCons undergo a rigorous training program that includes cross-training by other TechCons on the use of various software and hardware as well as role-playing to gain experience with practical applications of their skills. They possess a strong balance between technical skills and interpersonal skills, are web savvy, and enjoy working one-on-one as well as in a team environment.

### INSTRUCTIONAL TECHNOLOGY SERVICES

For more information, visit our website or contact:

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The Center for Teaching & Learning Excellence (CTLE) offers Instructional Technology Services to faculty and students in the teaching and learning environment. We have an instructional lab that contains high-end software and hardware in a work place that is well-suited for collaboration.

**Technology in Teaching & Learning**

- **Faculty Workshops** on the use of technology in teaching and learning are held throughout the year to showcase available technology and describe how it can be used to enhance teaching and learning.
- **Faculty Technological Needs Assessments** determine how technology may assist faculty in the classroom and enhance the student learning experience.
- **Training in Instructional Technologies** is available to assist faculty in using and incorporating technology into teaching and learning. Services provided include scanning, audio/video digitizing and streaming, and graphics design.

**Multimedia Services**

The Center can assist faculty in enhancing PowerPoint presentations by incorporating graphics, animation, audio/video, web links, etc.

The Center also supports other multimedia services such as audio/video recording, digitizing and streaming services; the creation of audio/video clips that could be linked from a web page or from within the University’s Learning Management Software (LMS); live captures of desktop applications; synchronizing audio/video with PowerPoint presentations; developing movies through MovieMaker and iMovie; authoring DVD’s; creating podcasts; scanning; use of digital and video cameras and color printers.

**We also Support**

- **LMS**—the University’s Learning Management Software. This web-based teaching and learning tool provides a simple and easy to use system, a powerful and rich feature set, and an openness that integrates into today’s diverse educational environment.
- **Web Consulting**—CTLE technical staff and students are available to assist faculty in developing, enhancing and/or updating web pages and publishing course materials on the web.
- **OCE**—faculty assistance with the Online Course Evaluation.
- **Portfolios and e-Portfolios** for assessing student growth.

Visit our website www.scranton.edu/ctle for more information on LMS workshops and registration.